



Davie County Health and Human Services

Davie Center for Violence Prevention | Public Health | Senior Services | Social Services | Veterans Services

210-228 Hospital Street | Mocksville, NC 27028

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On November 19, 2019, The North Carolina Department of Health and Human Services (DHHS) announced the suspension of Medicaid Managed Care that was scheduled to go live February 1, 2020 until further notice.

As a Medicaid beneficiary, **nothing will change**. The beneficiary's primary care provider (PCP) stays the same and access to behavioral health and I/DD services will continue through the current process. The Medicaid Contact Center (888-245-0179) is available to address questions from beneficiaries and their families, Monday through Friday, 8 a.m. to 5 p.m. EST.

Medicaid beneficiaries will be notified via mail when Managed Care resumes. If an individual's Medicaid coverage period ends before Managed Care resumes, eligibility will go through the same yearly review and recertification process used today.

Please reach out to the Medicaid Contact Center if you have questions that were not answered in this document. Again, the Medicaid Contact Center can be reached by calling 888-245-0179

Thank you,