

2020

Community Resource Guide
For Older Adults in Davie County

Compiled by:



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Welcome!

This directory is meant to serve as a source of information on services and assistance available for older adults, caregivers and family members in Davie County. While we have made every effort to include a comprehensive listing within the constraints of our time and resources, we do not claim that this publication is all-inclusive regarding services for older adults, nor that it is free of errors.

Inclusion in this directory does not constitute an endorsement or recommendation by Davie County Senior Services, or the County of Davie, nor does exclusion imply a negative evaluation.

**For corrections, updates or suggestions for additions, please notify
Davie County Senior Services at**

336-753-6230

The online guide will be updated as often as time permits.

It can be accessed at

www.daviecountync.gov/seniorservices

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ADULT DAY CARE

In County:

- **The Carter House at Bermuda Village**
142 Bermuda Village Drive
Bermuda Run, NC 27006
Phone: 336-998-6112
Open from 9 a.m. to 5 p.m., the Carter House is a day program for seniors with cognitive impairment (including dementia and Alzheimer's disease). Includes individualized activities based on participants' backgrounds and interests as well as a mentor program.

Out of County:

- **Trinity Living Center (formerly Abundant Life) – Salisbury**
1416 South Martin Luther King Jr. Avenue
Salisbury, NC 28144
Phone: 704-637-3940
<https://iscarolinas.net/adult-day-services/>
Provides adult day care for the elderly and disabled. Contact for specific eligibility requirements.
- **Iredell Adult Day Services**
PO Box 1162
502 Brevard St
Statesville, NC 28677
Phone: 704-873-0720
<https://eldercenter.wixsite.com/eldercenter>
Eligibility: Must be enrolled at least two days a week; able to feed yourself and use the restroom by yourself; must come in for interview
- **Elizabeth & Tab Williams Adult Day Care – Winston-Salem**
231 Melrose Street
Winston-Salem, NC 27103
Phone: 336-724-2155
An adult day care with medical supervision included; registered nurses and nursing assistants on staff; all employees trained to take care of clients with dementia-related issues; baths, dentistry care, and barber/beauticians available.
- **Life Center of Davidson (Lexington)**
601 West Center Street
Lexington, NC 27292
Phone: 336-249-2155
<http://www.lifecenterdavidson.com>

An adult day care that offers assistance with bathing, shaving, and the restroom; also provides medication assistance; offers nutritious meals and snacks; exercise, music, and games available as well.

ALZHEIMER'S DISEASE / DEMENTIA / MEMORY DAMAGE

- **Alzheimer's Association of Western Carolina
Greensboro office**

4615 Bundas Drive, Suite 103

Greensboro, NC 27407

Mailing address: PO Box 715, Greensboro, NC 27402

Phone: 336-285-5920 (Greensboro office)

Charlotte Office

3800 Shamrock Drive

Charlotte, NC 28215

Phone: 704-532-7390 (Charlotte office)

24/7 Helpline: 800-272-3900

www.alz.org/northcarolina

Toll-free helpline for caregiver assistance; support groups; basic caregiver courses; books and periodicals; quarterly newsletter; information and referral to community resources; state and federal advocacy information and updates.

- **Project CARE (Caregiver Alternatives to Running on Empty)**

Davie County Contact:

Karen Phoenix

828-485-4267

Karen.phoenix@wpcog.org

State funded program for family caregivers

- **Alzheimer's North Carolina**

5171 Glenwood Ave #101

Raleigh, NC 27612

Phone: 919-832-3732

www.alznc.org

Find conferences and Alzheimer's education seminars for caregivers.

- **Davie County Senior Services**

278 Meroney Street

Mocksville, NC 27028

Phone: 336-753-6230

<https://www.daviecountync.gov/seniorservices>

Offers support group; resources including books, movies, fidget aprons, and caregiver activity kits; educational seminars on Alzheimer's disease and GPS locator devices for those prone to wandering.

- **Trellis Supportive Care (Formerly Hospice & Palliative Care)**

377 Hospital Street, Suite 103

Mocksville, NC 27028

Phone: 336-753-0212

www.trellissupport.org/content/hospice-palliative-carecenter-mocksville-davie-county-office

Offers emotional support and comfort to patients and families; provides care to patients with potentially life-limiting illness, including Alzheimer's.

- **Silver Alert**

Phone: 1-800-522-5437

Notifies the public about missing, endangered adults that suffer from dementia, Alzheimer's, etc.

- **Sticht Center on Aging and Rehabilitation**

Wake Forest Baptist Health

Medical Center Boulevard

Winston Salem, NC 27107

Phone: 336-713-8250 (Geriatric Clinic)

Caring for multiple complex problems is a specialty for the Sticht Center; offers geriatric medical attention, rehabilitation, and psychiatry services all under one roof.

ANIMAL CARE SERVICES

- **Cedar Farm Rescue**

143 E. Depot Street (there by appointment only)

Mocksville, North Carolina

Phone: 336-251-8877

A non-profit organization that strives to rescue animals through adoption.

- **Godbey Creek Canine Rescue (dogs only)**

1147 Godbey Road

Mocksville, NC 27028

Phone: 336-972-4511

<https://godbeycreekcaninerescue.org/>

A non-profit organization that strives to rescue and place dogs in loving homes.

- **Humane Society of Davie County**
1469 North Main Street
Mocksville, NC 27028
Phone: 336-751-5214
Strives to prevent cruelty to animals through rescue, adoption and education.
Holds regular spay/neuter clinics and rabies vaccination clinics.

ASSISTED LIVING

See *Long-Term Care*

BLIND AND VISUALLY IMPAIRED

- **Davie County Library**
371 North Main Street
Mocksville, NC 27028
Phone: 336-753-6030
www.library.daviecounty.org
Braille books available; have a reader printer for magnifying documents.
- **Davie Social Worker for the Blind - Reja Couch**
301 Hospital Street
PO Box 517
Mocksville, NC 27028
Phone: 336-753-6279
<https://www.ncdhhs.gov/assistance/vision-loss/social-workers-blind>
- **Lions Club**
Phone: 336-998-7552 (home of Terry Lewis, Lions Club president)
Email: Terry.lewis@bbandt.com
<https://e-clubhouse.org/sites/mocksville/>
Eligibility: must be financially needy; screening process involved.
Arranges sight exams for clients; also provides glasses if needed.
- **North Carolina Library for the Blind and Physically Handicapped**
Physical Address: 109 East Jones St.
Raleigh, NC 27601
Mail: 4640 Mail Service Center
Raleigh, NC 27699-4600
Phone: 919-814-6790
Eligibility: approval to use the library is obtained through a written application available at the Davie County Library (336-753-6030)
Makes available books and magazines that have been recorded in Braille.

- **North Carolina Services for the Blind**
Phone: 919-527-6700

CAREGIVER RESOURCES

- **Davie County Senior Services**
278 Meroney Street
Mocksville, NC 27028
Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Family caregiver support program that can provide respite (temporary break from caregiving) and vouchers for nutritional and incontinence supplies; resources and classes for caregivers.
- **Trellis Supportive Care (Formerly Hospice & Palliative Care Center)**
377 Hospital Street, Suite 103
Mocksville, NC 27028
Phone: 336-753-0212
www.trellissupport.org/content/hospice-palliative-carecenter-mocksville-davie-county-office
Offers emotional support and comfort to patients and families; provides care to patients with potentially life-limiting illness, including Alzheimer's, congestive heart failure, COPD, dementia, emphysema, etc.
- **Private Sitter List** available at Davie County Senior Services (336-753-6230)
- **Salisbury Veterans Affairs Medical Center**
1601 Brenner Avenue
Salisbury, NC 28144
Phone: 704-638-9000
1-855-260-3274 (Caregiver Support Line)
For caregivers that need help at home or if caregivers just need someone to talk to about the caregiving situation.
- **Solutions for Independence (Formerly the Adaptables)**
7744 North Point Blvd.
Winston Salem, NC 27106
Phone: 336-767-7060
www.solutionsforindependancenc.org
Offers classes for people with disabilities.

COMPUTER TRAINING

- **Davie County Senior Services**
278 Meroney Street
Mocksville, NC 27028
Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Offers computer classes for those 55 and older.

CONSUMER PROTECTION

- **Better Business Bureau of Central and Northwest North Carolina, Inc.**
1617 NC Highway 66 S., Suite 201
Kernersville, NC 27284
Phone: 336-852-4240
Operator hours: 9:00 a.m. – 3:00 p.m.
Researches the quality and legitimacy of businesses and charities.
- **Senior Legal Helpline**
Phone: 1-877-579-7562
www.legalaidnc.org
Provides assistance on issues dealing with things such as purchase contracts, collections dealings, and wrongful repossession cases.

CONTINUING CARE

See *Long Term Care*

COUNSELING AND MENTAL HEALTH

See also *Support Groups*

- **CareNet Counseling Services**
412 North Main Street
Mocksville, NC 27028
Phone: 336-751-2041
Hours: 8:00 a.m. – 5:00 p.m. (Monday-Friday)
Helps clients restore and maintain mental wellness. A few of the specific categories CareNet supports are stress, trauma, aging, caregiving, and mood disorders.

- **CenterPoint**
 4045 University Parkway
 Winston Salem, NC 27106
 Phone: 336-714-9100

- **Divorce Care**
 Phone: 800-489-7778
www.divorcecare.org
Find divorce support groups near you.

- **Family Services (Winston-Salem)**
 773 Sanford Avenue
 Mocksville, NC 27028
 Phone: 336-751-4510
Offers counseling for family or couple distress, stress/depression, anxiety, anger management, and grief or loss.
Fees: There is a fee; sliding scale offered for those in financial need.

- **Trellis Supportive Care (Formerly Hospice & Palliative Care Center)**
 377 Hospital Street, Suite 103
 Mocksville, NC 27028
 Phone: 336-753-0212
www.trellissupport.org/content/hospice-palliative-carecenter-mocksville-davie-county-office
Offers grief-counseling services including emotional support by licensed counselors, individual and group sessions, education regarding the grief process, skills for coping with the death of a loved one, and annual retreats & educational workshops.

- **Salisbury Veterans Affairs Medical Center**
 1601 Brenner Avenue
 Salisbury, NC 28144
 Phone: 704-638-9000 or 800-469-8262
Inpatient and outpatient evaluation and treatment for psychiatric illness and adjustment challenges; offers anger management and substance abuse support; confidentiality is respected.

- **National Hopeline Network, Suicide & Crisis**
 Phone: 1-800-442-4673

DEAF & HEARING IMPAIRMENT

- **Farmington Community Center**
1723 Farmington Road
Mocksville, NC 27028
Phone: 336-998-2912
Offers a social for people with hearing loss in the community; all ages.
- **North Carolina Division of Services for the Deaf and the Hard of Hearing**
122 N. Elm Street, Suite 900
Greensboro, NC 27401
Phone: 336-273-9692(Voice) 336-273-5842 (TTY)
Assists in advocacy, communication needs, accessing appropriate community resources and borrowing books, CDs, DVDs, videos and other materials.

DENTAL SERVICES

- **A Storehouse for Jesus**
675 East Lexington Road
Mocksville, NC 27028
Phone: 336-753-8081 or 336-751-1060
Provides dental care services to adults and some older children.
- **Dentists Who Accept Medicaid**
www.ncdhhs.gov/dma/dental/dentalprov.htm
- **Donated Dental Services**
1600 Evans Road
Cary, NC 27513
Phone: 919-677-9001
<https://dentallifeline.org/north-carolina/>
Provides comprehensive dental care at no charge to people of all ages who are permanently disabled, elderly, or medically at-risk and lack adequate income to pay for needed dental care.
- **Salisbury Veterans Affairs Medical Center**
1601 Brenner Avenue
Salisbury, NC 28144
Phone: 704-638-9000 ext. 3373
1-800-469-8262
Full service dental care (excluding implants) for eligible service connected veterans. To determine eligibility call 704-638-9000 ext. 4066.

DISABILITY RESOURCES

- **Solutions for Independence (Formerly the Adaptables)**
7744 North Point Blvd.
Winston Salem, NC 27106
Phone: 336-767-7060
www.solutionsforindependencenc.org
Encourages independent living for persons with disabilities through Advocacy, Peer Support, Independent Living Skills and Training, and Information & Referral.
- **Vocational Rehabilitation Services – North Carolina**
Phone: 919-855-3500 (Client Assistance)
www.ncdhhs.gov/dvrs
Offers employment services, independent living services, client assistance services so you may know your rights as a DVRS consumer, and Disability Determination services if you would like to know more about Social Security and Medicaid benefit payments.

DISEASE SPECIFIC SERVICES

See *Medical Supportive Services*

ELDER ABUSE

- **Davie County Health and Human Services – Division of Social Services - Adult Protective Services**
Government Center Drive
Mocksville, NC 27028
Phone: 336-753-6250
Ensures protection for disabled adults who are abused, neglected, or exploited; provides support for caregivers.
- **Davie Center for Violence Prevention**
172 South Clement Street Suite 2
Mocksville, NC 27028
Phone: 336-751-3450
Provides support groups, advocacy, and resources for victims.

- **Ombudsman Program**
Piedmont Triad Regional Council Area Agency on Aging
1398 Carrollton Crossing Drive
Kernersville, NC 27284
Phone: 336-904-0300
www.ptrc.org
The Ombudsman Program provides education about abuse, neglect, and exploitation of older and disabled adults. The annual Walk to End Elder Abuse is hosted in June each year.

EMERGENCY ASSISTANCE / DISASTER PREPAREDNESS

- **A Storehouse for Jesus**
675 East Lexington Road
Mocksville, NC 27028
Phone: 336-753-8081
Supplies food, clothing, and household items to families in need in Davie County; clients asked to come no more than once a month; clients may come more than once a month if in a critical situation.
- **The Advocacy Center – Davie County**
261 South Main Street
Mocksville, NC 27028
Phone: 336-753-0407
Supplies financial support for utilities, rent, and basic needs of life to needy residents of Davie County.
- **American Red Cross NW Carolina Chapter**
Donation Center
690 Coliseum Drive
Winston, Salem, NC 27106
Phone: 336-724-0511
- **Davie County Health and Human Services- Division of Social Services**
Government Center Drive
Mocksville, NC 27028
Phone: 336-753-6250
Provides short-term assistance to citizens in crisis when there are no other funds available to alleviate the crisis.
- **Davie County United Way**
121 Country Lane
Mocksville, NC 27028
Phone: 336-751-0313
Committed to improving lives and delivering meaningful results.

- **Just Hope, Inc. (JHI)**
643 Wilkesboro Street
Mocksville, NC 27028
336-909-4241
www.justhopeinc.org

Assists with food for anyone, and provides many services for homeless.

EMPLOYMENT & JOB TRAINING

- **Davie County Workforce Center**
1205 South Salisbury Street Room #115
Mocksville, NC 27028
Phone: (336)934-3286
Provides employment services assistance to customers.
- **Winston-Salem Urban League's Senior Community Service Employment Program (SCSEP)**
201 West Fifth Street
Winston Salem, NC 27101
Phone: 336-717-1223
www.wsurban.org

Provides education and training to get people back into the workforce.

FAN RELIEF PROGRAM

- **Davie County Senior Services**
278 Meroney Street
Mocksville, NC 27028
Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Provides fans to those 60 and older without air conditioning living in Davie County. Fan quantities are limited and are subject to grant availability.

FINANCIAL MANAGEMENT

- **Legal Aid of NC / Senior Legal Helpline**

102 West Third Street, Suite 460

Winston Salem, NC 27120

Phone: 336-725-9162

1-800-660-6663

www.legalaidnc.org

Provides guidance on legal issues dealing with housing law, landlord/tenant issues, home ownership, and mortgage foreclosure.

- **Senior Financial Care**

8064 N Point Blvd Suite 204

Winston-Salem, NC 27106

Phone: 336-896-1328

Provides personal budgeting and monthly expense management, credit and debt repayment counseling, reverse mortgage counseling, and fraud awareness and prevention counseling.

FOOD ASSISTANCE

- **A Storehouse for Jesus**

675 East Lexington Road

Mocksville, NC 27028

Phone: 336-753-8081

Provides food for families in need.

- **Davie County Senior Services**

278 Meroney Street

Mocksville, NC 27028

Phone: 336-753-6230

<https://www.daviecountync.gov/seniorservices>

Nutritionally balanced lunch offered every weekday at no charge for those aged 60 or older who have filled out appropriate paperwork. For those under 60 years of age, or who do not wish to complete the paperwork, the full reimbursement amount is charged. Call for current prices.

Homebound Meal program is also available. This program provides a nutritionally balanced meal to homebound seniors 5 days a week. To qualify, one must be aged 60 or older and unable to cook for him/herself; person must also be homebound; call 336-753-6230 for an appointment for an assessment.

- **Food Nutrition Services (formerly Food Stamps)**
Davie County Health and Human Services – Division of Social Services
Government Center Drive
Mocksville, NC 27028
Phone: 336-753-6180
 The Food Nutrition Services Program assists low-income families and individuals to buy adequate food for proper diets.
- **Just Hope, Inc. (JHI)**
643 Wilkesboro Street
Mocksville, NC 27028
336-909-4241
www.justhopeinc.org
Assists with food for anyone, and provides many services for homeless.

HOME CARE (IN-HOME AIDES)

Home Health Agencies Serving Davie County
(private pay, private insurance and/or Medicare/Medicaid):

Home Health Agencies:

- **Amedisys Home Health of Winston-Salem – 336-768-7200**
- **Bayada Home Health Care – 336-760-3634**
- **Gentiva (Salisbury) – 704-636-3334**
- **Gentiva (Winston-Salem – Kimel Park Traditional) – 336-760-0520**
- **Gentiva (Winston-Salem – Peters Creek) - 336-397-3331**
- **Gentiva (Winston-Salem – Kimel Park ALF) – 336-760-8336**
- **Piedmont HomeHealth – 336-724-1197**
- **WellCare – 336-753-6200**

Home Care Agencies:

- **A Touch of Care, LLC – 336-723-6280**
- **CareSouth Homecare Professionals – 336-249-7813**
- **Carolina’s Best Home Care – 1-800-979-0104**
- **Emily’s Home Care, LLC – 336-722-4300**
- **Home Instead Senior Care – 336-249-1011**
- **TenderHearted Home Care, LLC – 704-612-4132**
- **Trustient – 336-764-1000**

Other Home Care Resources:

- **Community Alternative Program (CAP)**
Wake Forest University Baptist Medical Center – Davie Medical Center
Advance, NC 27006
Phone: 336-998-2843
Offers in-home care to low income clients who need assistance with daily living.
- **Bayada Home Health Care**
107 Dorsett Drive Suite C
Salisbury, NC 28144
Phone: 704-797-8000
www.bayada.com
Services provided are nursing, physical therapy, occupational therapy, speech therapy, in-home aide, and medical social work. Offers care on a daily, weekly, or monthly basis for homebound residents who are disabled, acute, or chronically ill and require skilled nursing care. Receives grant funding to provide limited in-home care to those who qualify at no expense.
- **Trellis Supportive Care (formerly Hospice & Palliative CareCenter)**
377 Hospital Street, Suite 103
Mocksville, NC 27028
Phone: 336-753-0212
<https://www.trellissupport.org/content/hospice-palliative-carecenter-mocksville-davie-county-office>
Provides services that include visits by registered nurses, spiritual care as requested, nursing assistants, medical social workers, and volunteers; physical, occupational and speech therapy as needed; and assistance in obtaining medical equipment and supplies.
- **PACE Program (Carolina Senior Care)**
Phone: 336-746-3500
Eligibility: Must be 55 years old or older; must qualify for nursing facility level of care determined by the State Medicaid Agency.
Strives to keep elderly citizens independent for as long as possible, while still getting the medical treatment they need.

HOME MODIFICATION / REPAIRS / ACCESSIBILITY

- **Solutions for Independence (Formally the Adaptables)**
7744 North Point Blvd.
Winston Salem, NC 27106
Phone: 336-767-7060
www.solutionsforindependencenc.org

Non-profit organization that provides information and referral, advocacy, and community resources to persons with disabilities.

- **Blaise Baptist Church (Handyman Ministry)**
134 Blaise Church Road
Mocksville, NC 27028
Phone: 336-751-3639
Helps with home repairs; builds handicap-accessible ramps; apply through the church; can usually provide only volunteer labor, not materials.
- **Davie County Senior Services**
278 Meroney Street
Mocksville, NC 27028
Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Contact for information and referrals for home repairs and services.
- **North Carolina Baptist Aging Ministry (NCBAM)**
PO Box 338
201-A Idol Street
Thomasville, NC 27361
Phone: 1-336-474-1221 or 1-877-506-2226
www.ncbam.org
Provides information and referrals on connecting the aging and their families with resources to meet needs. Can help build wheelchair ramps for older adults through the Rampin' Up Program.
- **Rural Development Center**
1450 Fairchild Drive
Winston Salem, NC 27105
Phone: 336-767-8160
Provides loan consultation and eligibility determination, finances homes, helps with necessary repairs for homes of elderly, and advises about available grant money.
- **Vocational Rehabilitation Services – North Carolina**
2801 Mail Service Center
Raleigh, NC 27699
Phone: 919-855-3500
1-800-689-9090
<https://www.ncdhhs.gov/divisions/dvrs>
Assists individuals with services that provide an alternative to institutionalization when possible; offers home and vehicle modification services.

- **YVEDDI Weatherization Program**
PO Box 309
533 N. Carolina Avenue, Highway 601 N
Boonville, NC 27011
Phone: 336-367-7251
Eligibility: Families with income below 150% of the Federal Poverty Level.
Conducts energy audits to find the best ways to keep homes warm in the winter, cool in the summer, and safe year-round.

HOUSING

Socialserve.com is a good website to use when trying to find housing

- **Cambridge Creek Apartments**
268 Milling Road
Mocksville, NC 27028
Phone: 336-751-5128
Section 8 Housing apartments.
- **Camden Pointe**
123 Camden Pointe Court
Mocksville, NC 27028
336-936-9597
- **Mocksville Pointe Apartments**
187 Koontz Road
Mocksville, NC 27028
- **Cedar Ridge**
1000 Hardison Street
Mocksville, NC 27028
Phone: 336-751-0226
Income Restricted Senior Housing apartments.
- **Mock Place Apartments**
401 North Main Street
Mocksville, NC 27028
Phone: 336-751-2005
Section 8 Housing apartments for elderly individuals.
- **Rowan Pointe Apartments**
127 Willhaven Drive
Mocksville, NC 27028
Phone: 336-753-1385
Section 8 Housing apartments.

- **The Glen**
300 Milling Road
Mocksville, NC 27028
Phone: 336-751-2070
Income Restricted Housing apartments.
- **Willow Pond Apartments**
891 Yadkinville Road
Mocksville, NC 27028
Phone: 336-751-0052

Other Resources:

- **HUD/Section 8 Housing**
The Brock Center
622 North Main Street
Office Hours: Wednesday's 9:00am-4:00pm
336-904-0300
Provides affordable housing choices for very low-income households by allowing families to choose privately owned rental housing
- **Habitat for Humanity**
261 South Main Street
Mocksville, NC 27028
Phone: 336-751-7515
www.daviehabitat.org
Builds homes then sells them at cost (non-profit); application available online.
- **Hope Homes of Davie County**
Phone: 336-998-5083 (Bethlehem United Methodist Church)
Provides help with housing to persons whose income falls below poverty.
- **Housing Department**
Piedmont Triad Regional Council
1398 Carrollton Crossing Drive
Kernersville, NC 27284
Phone: 336-904-0300 (Tuesday, Thursday, & Friday)
Office Hours: Wednesday's 9:00 a.m. – 4:00 p.m. (The Brock Center- 622 N. Main Street, Mocksville)
www.ptrc.org
Provide rent-paying assistance to low income families. The HUD-assisted program requires a completed Pre-Application, no electronic or faxed submissions. Families are placed on a waiting list based on when they apply. Preferences on selection include the person being elderly, disabled, or having dependent children.

HOMELESS SHELTERS

- **Bethesda Center**
930 North Patterson Avenue
Winston-Salem, NC 27101
Phone: 336-722-9951
- **Fifth Street Ministry**
1421 Fifth Street
Statesville, NC 28677
Phone: 704-872-4045
No criminal record or outstanding warrant
- **Rowan Helping Ministries**
226 North Long Street
Salisbury, NC 28687
Phone: 704-637-6838
- **Salvation Army**
717 South Marshall Street
Winston-Salem, NC 27101
Phone: 336-722-8721
Ladies ONLY
- **Samaritan Inn**
414 E NW Blvd
Winston-Salem, NC 27101
Phone: 336-748-1962
Males ONLY

INSURANCE INFORMATION

- **Davie County Senior Services – Seniors' Health Insurance Information Program (SHIIP)**
278 Meroney Street
Mocksville, NC 27028
Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Volunteers trained through the NC Department of Insurance can help answer questions about Medicare, Medicare supplements, and Medicare's Prescription Drug program. Assistance is available to any age person on Medicare. Meetings are by appointment only. Call for an appointment.

- **Davie County Health and Human Services – Division of Social Services – Medicaid Program**

***Government Center Drive**

Mocksville, NC 27028

Phone: 336-753-6250

This program ensures that families and individuals who are unable to pay for needed medical care can be eligible for the care as categorically needy - people who receive or are eligible to receive cash assistance payments under other governmental assistance programs or who are specially authorized by law to receive benefits or those who are medically needy - people who meet the same general eligibility criteria as the categorically needy but do not receive cash assistance.

LEGAL SERVICES & ADVANCE DIRECTIVES

- **Davie County Senior Services – Legal Aid Program**

278 Meroney Street

Mocksville, NC 27028

Phone: 336-753-6230

<https://www.daviecountync.gov/seniorservices>

Provides limited legal assistance to low income seniors aged 60 & older. For those who cannot afford it, grant funds pay attorney fees for such things as a will, power of attorney, health care power of attorney and a living will. You must make an appointment prior to seeing the attorney. Call for an appointment.

- **Trellis Supportive Care (formerly Hospice & Palliative CareCenter)**

377 Hospital Street, Suite 103

Phone: 336-753-0212

www.trellissupport.org/content/hospice-palliative-carecenter-mocksville-davie-county-office

Advice available concerning Living Wills and Healthcare Power of Attorney. Starter documents available for both on the web.

- **Senior Legal Helpline**

Phone: 1-866-219-5262

www.legalaidnc.org

Offers advice and information on housing, consumer, employment, and civil law. If extensive services seem to be required, they will refer for further assistance.

LIFE ALERT PROGRAMS

- **ADT Companion Service**
Phone: 1-844-487-4706
Provides connection to an ADT monitoring Professional 24/7; waterproof personal help button; two-way voice intercom; sensors that detect unsafe temperatures can be installed to send alerts as well.
- **Freedom Alert**
Phone: 885-283-1029
GPS-enabled and portable, provides around the clock personal safety both at home and on the go.
- **Philips Lifeline Medical Alert Service**
Phone: 1-855-214-1366
www.lifeline.philips.com
Easy to use medical alert systems let you summon any type of help whenever you need it, any time day or night.

LONG-TERM CARE

LICENSED LONG-TERM CARE FACILITIES IN DAVIE COUNTY

Continuing Retirement Care Community (CCRC) – Offers all three levels of care: independent living, assisted and skilled nursing:

- **Bermuda Village Retirement Center**
142 Bermuda Village Drive
Advance, NC 27006
Phone: 336-998-6112

Skilled Nursing Facilities (Nursing Homes):

- **Davie Nursing & Rehabilitation Center**
498 Madison Rd
Mocksville, NC 27028
Phone: 336-751-3535
- **Bermuda Commons Nursing & Rehab Center**
316 NC Hwy 801 South
Advance, NC 27006
Phone: 336-998-0240

Adult Care Homes (Assisted Living):

- **Mocksville Senior Living and Memory Care**
337 Hospital Street
Mocksville, NC 27028
Phone: 336-751-2175
- **Somerset Court of Mocksville**
150 Ken Dwiggin Drive
Mocksville, NC 27028
Phone: 336-751-1209

Family Care Homes:

- **Magnolia Place**
270 Duke Street
Mocksville, NC 27028
Phone: 336-936-9356

Other Resources:

- **Ombudsman Program**
Piedmont Triad Regional Council Area Agency on Aging
1398 Carrollton Crossing Drive
Kernersville, NC 27284
Phone: 336-904-0300

www.ptrc.org

The Regional Long-Term Care Ombudsmen are advocates for residents residing in long-term care facilities. Ombudsman is a Swedish word meaning Citizen Advocate. The Ombudsmen are advocates for residents' rights, are responsible for investigating complaints made by or on the behalf of the residents, and are a source of information regarding the selection of a long-term care facility.

MEDICAL CLINICS

- **A Storehouse for Jesus**
675 East Lexington Road
Mocksville, NC 27028
Phone: 336-753-8081

Provides medical clinics for Davie County residents who are uninsured (including not having Medicaid), whose household gross income is within 200% of the Federal Poverty Level, and who are unable to receive medical care through any other source.

- **Health Care Access**
 North Cleveland Avenue
 Winston Salem, NC 27103
 Phone: 336-723-6565
www.hcaccess.org
Eligibility: Within 200% of the Federal Poverty Guideline.
Provides physicians to give medical care to people who are medically uninsured.

MEDICAL COMPLAINTS

- **Medicare Beneficiaries Complaint Hotline**
 Phone: 1-800-633-4227
Accepts complaints related to medical care in a variety of settings including the home, hospital, or other care facilities.

MEDICAL EQUIPMENT & LOAN CLOSETS

- **Cancer Services**
 3175 Maplewood Avenue
 Winston Salem, NC 27103
 Phone: 336-760-9983
Durable medical equipment donated for clients to come and check out at no charge.
- **Med Aid**
 1900 South Hawthorne Road, Suite 664
 Winston Salem, NC 27103
 Phone: 336-714-2362
Durable medical equipment donated for clients to borrow.

MEDICAL SUPPORTIVE SERVICES

- **Davie County Health Department – Diabetes Program**
 Government Center Drive
 Mocksville, NC 27028
 Phone: 336-753-6750
Work with pre-diabetics, Type 1 / Type 2 diabetics, and gestational diabetics to help with understanding of the fundamentals of the disease including: what it is, what medications go along with it, blood glucose monitoring education, the importance of physical activity, and nutritional advice as well.

- Dialysis Centers**
Davie Kidney Center (part of Wake Forest Baptist Hospital)
190 Interstate Drive
Mocksville, NC 27028
Phone: 336-753-1210 (Davie Campus)
336-748-0575 (Administration)
336-724-0468 (Miller Street)
336-744-0577 (Northside)
336-721-1360 (Piedmont)
336-761-8808 (Salem Kidney)
www.wfopd.com
- Trellis Supportive Care (formerly Hospice & Palliative Care Center)**
377 Hospital Street, Suite 103
Mocksville, NC 27028
Phone: 336-753-0212
www.trellissupport.org/content/hospice-palliative-carecenter-mocksville-davie-county-office
- LiveStrong at the YMCA**
215 Cemetery Street
Mocksville, NC 27028
Phone: 336-751-9622
1-800-872-9622, extension 8897
A 12-week, small group program designed for adult cancer survivors; helps cancer survivors with the shift from cancer treatment to feeling physically and emotionally strong enough to attempt to return to normal life.

MEDICARE

See *Insurance*

MENTAL HEALTH

See *Counseling & Mental Health*

NURSING HOMES

See *Long Term Care*

NUTRITION EDUCATION

- **Cooperative Extension**
180 South Main Street
Mocksville, NC 27028
Phone: 336-753-6100
Educators help people sort fact from fad when it comes to nutrition; offers programs on physical activity and heart-healthy eating.
- **Davie County Health and Human Services- Division of Public Health**
Government Center Drive
Mocksville, NC 27028
Phone: 336-753-6750
Eligibility: Must be a resident of Davie County
Medical Nutrition Therapy (MNT); provides assistance with monitoring cholesterol, blood pressure, diabetes, heart disease, and weight management.

NUTRITIONAL SUPPLEMENTS

- **Abbott Patient Assistance Program**
Phone: 224-667-6100
www.abbottnutrition.com/products
The website assists in finding stores that carry Abbott nutritional products.

PRESCRIPTION ASSISTANCE

- **A Storehouse for Jesus**
675 East Lexington Road
Mocksville, NC 27028
Phone: 336-753-8081
Pharmacy hours: 8:30 a.m. – until (Monday & Wednesday); 5:30 p.m. – until (1st & 3rd Monday & every Thursday); 8:30 a.m. – until (Tuesday mornings)
Allows free medications for qualifying patients.
- **Cancer Services**
3175 Maplewood Avenue
Winston Salem, NC 27103
Phone: 336-760-9983
Eligibility: based upon Federal Poverty Guidelines; call for interview.
Assists cancer patients in getting cancer-related medications.

- Davie County Senior Services – Seniors’ Health Insurance Information Program (SHIIP)**
 278 Meroney Street
 Mocksville, NC 27028
 Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Can help those on Medicare with Limited Income apply for “Extra Help” on prescription costs, available through the Social Security Office. Those on Medicaid automatically qualify and do not need to enroll.
- Health Care Access**
 Phone: 336-723-6565
www.hcaccess.org
Eligibility: Within 200% of the Federal Poverty Guideline
Assists medically uninsured people in getting prescription medications.
- Med Aid**
 1900 South Hawthorne Road, Suite 564
 Winston Salem, NC 27103
 Phone: 336-714-2362
Helps low income, uninsured residents obtain free prescriptions.

PROPERTY TAX RELIEF

- Davie County Tax Administration – Tax Exemption**
 123 South Main Street
 Mocksville, NC 27028
 Phone: 336-753-6120
 Eligibility: Elderly and disabled individuals:

 - annual income equal to or less than \$28,100
 - at least 65 years of age or totally/permanently disabled
 - Exemption: reduce by \$25,000 or 50% of the value of the home & 1 acre of land; whichever makes a greater difference.

Disabled Veterans:

 - Honorably discharged
 - 100% disabled due to a service injury
 - Exemption: reduce \$45,000 from value of home & 1 acre of land

RECREATION & SELF ENRICHMENT

- **Davie Arts Council**
622 North Main Street
Mocksville, NC 27028
Phone: 336-751-3000
Features art exhibits & music, theatre, and dance performances.
- **Davie County Library – Cooleemee Branch**
7796 NC-Highway 801 South
Cooleemee, NC 27014
Phone: 336-753-6049
Hours: 10:00 a.m. – 5:00 p.m.
Closed 12:00 p.m. to 1:00 p.m. for lunch every day
CLOSED (Saturday & Sunday)
- **Davie County Library – Mocksville Branch**
371 North Main Street
Mocksville, NC 27028
Phone: 336-753-6030
www.library.daviecounty.org
Hours: 8:30 a.m. to 5:00 p.m. Monday-Friday
Offers a variety of programs for the entire family.
- **Davie County Recreation & Parks**
151 Southwood Drive
Mocksville, NC 27028
Phone: 336-753-8326
Information on Davie County Community Park, recreation facilities as well as recreational activities for all ages.
- **Davie County Senior Services**
278 Meroney Street
Mocksville, NC 27028
Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Offers a multitude of programs and activities through the Senior Center for adults 55 and older. Activities include exercise classes and fitness center, educational seminars, parties and social events, card and board games, art and craft activities, day trips, extended trips, etc.

- **Davie Family YMCA**
215 Cemetery Street
Mocksville, NC 27028
Phone: 336-751-9622
Hours: 5:00 a.m. – 9:00 p.m. (Monday-Thursday)
5:00 a.m. – 8:00 a.m. (Friday)
8:30 a.m. – 5:00 p.m. (Saturday)
1:00 p.m. – 5:00 p.m. (Sunday)

Active Older Adults program including group outings, health education, group fitness & Bible study.

RESPITE

See *Caregiving*

SOCIAL SECURITY

- **National toll-free number 1-800-772-1213**
- **Social Security Administration**
1840 Jake Alexander Boulevard
Salisbury, NC 28147
Phone: 704-216-8330

SUBSTANCE ABUSE

See *Counseling & Mental Health*

SUPPORT GROUPS

See also *Counseling & Mental Health*

- **Davie Wellness Center - Alcoholics Anonymous, Other Support Programs**
142 Gaither Street
Mocksville, NC 27028
336-413-1410
Weekly meeting on Tuesdays from 12:00 – 1:00. Open to all seeking to recover and support their recovery from alcoholism or other addictive substances.

- Davie County Senior Services – Alzheimer’s Support Group**
 278 Meroney Street
 Mocksville, NC 27028
 Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Group meets the second Tuesday each month for those caring for a loved one with Alzheimer’s or other dementia, but is open to any caregiver that can benefit. Meetings may consist of sharing time and/or guest speakers. Open to any age.
- Grief Share – Hillsdale Methodist Church**
 5018 US Hwy 158
 Advance, NC 27006
 Phone: 336-998-4020
www.griefshare.org
The website can be used to find support groups in your area.

TAXES

- Davie County Senior Services**
 278 Meroney Street
 Mocksville, NC 27028
 Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Volunteers through AARP prepare income taxes for seniors and low-income adults free of charge.
- Davie County Tax Administration**
 Phone: 336-753-6120 (Assessing)
 336-753-6130 (Collections)
 336-753-6140 (Revaluation)
 Hours: 8:00 a.m. – 5:00 p.m.
Can answer questions regarding taxes, accept payment for taxes and handle elderly tax exemption program.
- IRS**
 Phone: 336-728-4039 (Winston-Salem)
 1-800-829-1040 (National line)
www.irs.gov
Contact for tax related issues.
- North Carolina Department of Revenue**
 Phone: 336-896-7024
www.dornrc.com

TELEPHONE REASSURANCE

- **Davie County Senior Services**
278 Meroney Street Mocksville, NC 27028
Phone: 336-753-6230

Web: <https://www.daviecountync.gov/99/Senior-Services>

This program uses volunteers to provide a daily telephone call to anyone who lives alone, and is either 55 years of age or older, or is an adult with a physical disability.

TRANSPORTATION

- **Davie County Emergency Medical Services Transportation Program**
704-797-1202
ssd@daviecountync.gov
Transportation is for non-emergency transport. Programs accepts most major insurances, including Medicare, Medicaid, and self-pay.

- **Providence Transportation**
7385 Ridge Road
Lexington, NC 27295
Phone: 336-472-7433
Provides non-emergency medical transportation.

- **Cape Fear Regional Transport**
372-B West Maple Street
Yadkinville, NC 27055
Phone: 336-677-1116
Provides non-emergency medical transport that offers wheelchair / Geri-Chair and Stretcher transports.

- **YVEDDI**
PO Box 309
533 North Carolina Hwy 601 North
Boonville, NC 27011
Phone: 336-751-2187 (Local)
1-855-820-0022 (Toll Free)
336-367-7251 (Corporate Office)

Hours: 6:00 a.m. – 6:00 p.m.

Community/public transportation for medical visits, shopping trips, special events, veteran affairs, work commutes, etc.

Fees: Vary according to destination / mileage

UTILITY ASSISTANCE

- **Davie County Health and Human Services – Division of Social Services**
Government Center Drive
Mocksville, NC 27028
Phone: 336-753-6180
Eligibility: Apply for programs at this location

The Crisis Intervention Program (CIP) provides financial help to households that are in a heating or cooling-related emergency.

The Low Income Energy Assistance Program (LIEAP) gives families a one-time vendor payment to help pay their heating bills.

- **YVEDDI Weatherization Program**
PO Box 309
Boonville, NC 27011
Phone: 336-367-7251
Eligibility: Families with income below 150% of the Federal Poverty Level.
Conducts energy audits to find the best ways to keep homes warm in the winter, cool in the summer, and safe year-round.
- **The Advocacy Center – Davie County**
261 South Main Street
Mocksville, NC 27028
Phone: 336-753-0407
Supplies financial support for utilities, rent, and basic needs of life to Davie County residents in need.

VETERAN'S SERVICES

- **Davie County Veteran's Services**
Brock Building
Mocksville, NC 27028
Phone: 336-753-6225
Provides Davie County military veterans and their dependents with information, counsel, and assistance with entitlement to benefits, as well as other matters relating to service in the armed forces of the United States; burial benefits; death pension; disability compensation, disability pension; medical and hospital treatment; scholarships for children of veterans.

- **Forsyth Veteran Affairs**
 3802-C Clemmons Rd.
 Clemmons, NC 27012
 336-766-1496
Provides assistance with health care, benefits and services, and burials and memorials for military veterans.
- **Salisbury Veterans Affairs Medical Center**
 1601 Brenner Avenue
 Salisbury, NC 28144
 Phone: 704-638-9000 or 800-469-8262
Provides assistance with health care, benefits and services, and burials and memorials for military veterans.

VOLUNTEER OPPORTUNITIES

- **Davie County Senior Services**
 278 Meroney Street
 Mocksville, NC 27028
 Phone: 336-753-6230
<https://www.daviecountync.gov/seniorservices>
Provides many on-site volunteer opportunities, as well as a listing of some other agencies' needs.

VOTER REGISTRATION

- **Davie County Elections**
 161 Poplar Street
 Mocksville, NC 27028
 Phone: 336-753-6072
Registers, transfers, and re-registers, if need be, to vote.

Quick Reference Guide

A

A Storehouse for Jesus.....	336-753-8081
A Touch of Care, LLC.....	336-723-6280
Abbott Patient Assistance Program.....	224-667-6100
ADT Companion Service.....	800-656-4373
Alzheimer's Association of Western Carolina Helpline (G'boro Office).....	336-285-5290
Alzheimer's North Carolina.....	919-832-3732
Amedisys Home Health of Winston-Salem.....	336-768-7200
American Red Cross NW Carolina Chapter.....	336-724-0511

B

Bayada Home Health Care.....	336-760-3634
Bermuda Commons Nursing & Rehab Center.....	336-998-0240
Bermuda Village Retirement Center.....	336-998-6112
Bethseda Center.....	336-722-9951
Better Business Bureau of Central and Northwest NC, Inc.....	336-852-4240
Blaise Baptist Church (Handyman Ministry).....	336-751-3639

C

Cambridge Creek Apartments.....	336-751-5128
Camden Pointe.....	336-936-9597
Cancer Services.....	336-760-9983
Carolina's Best Home Health.....	1-800-979-0104
Cape Rear Regional Transport.....	336-677-1116
CareLine Telephone Alert.....	336-751-8363
CareNet Counseling Services.....	336-716-0855
CareSouth Homecare Professionals.....	336-249-7813
Carter House at Bermuda Village.....	336-998-6112
Cedar Farm Rescue.....	336-251-8877
Cedar Ridge.....	336-751-0226
CenterPoint.....	336-714-9100
Community Alternative Program (CAP).....	336-998-2843
Cooperative Extension.....	336-753-6100
Crisis Ministry Family Shelter.....	336-248-6684

D

Davie Arts Council.....	336-751-3000
Davie County Elections.....	336-753-6072
Davie County EMS (Transportation).....	704-797-1202
Davie County Health and Human Services-Public Health.....	336-753-6750
Davie County Library Cooleemee.....	336-284-2805
Davie County Library Mocksville.....	336-753-6030
Davie County Recreation and Parks.....	336-753-8326

Davie County Senior Services	336-753-6230
Davie County Health and Human Services-Social Services.....	336-753-6250
Davie County Social Worker for the Blind.....	336-753-6279
Davie County Tax Administration.....	336-753-6120
Davie County United Way.....	336-751-0313
Davie County Veteran’s Services.....	336-753-6225
Davie County Workforce Center.....	336-934-3286
Davie Center for Violence Protection.....	336-751-3450
Davie Family YMCA.....	336-751-9622
Davie Kidney Center.....	336-753-1210
Davie Nursing and Rehabilitation.....	336-751-1535
Davie Wellness Center.....	336-413-1410
Dialysis Center.....	336-753-1210
Divorce Care.....	1-800-489-7778
Donated Dental Services.....	919-677-9001

E

Elizabeth & Tab Williams Adult Day Care – Winston-Salem.....	336-724-2155
Emily’s Home Care, LLC.....	336-722-4300

F

Family Services	336-751-4510
Farmington Community Center.....	336-998-2912
Fifth Street Ministry.....	704-872-4045
Food Nutrition Services (formerly Food Stamps).....	336-753-6180
Forsyth Veterans Affairs.....	336-766-1496
Freedom Alert.....	336-463-5022

G

Gentiva (Salisbury).....	704-636-3334
Gentiva (Winston-Salem – Kimel Park ALF).....	336-760-8336
Gentiva (Winston-Salem – Kimel Park Traditional).....	336-760-0520
Gentiva (Winston-Salem – Peters Creek).....	336-397-3331
Godbey Creek Canine Rescue.....	336-972-4511
Grief Share (Hillsdale United Methodist Church).....	336-998-4020

H

Habitat for Humanity.....	336-751-7515
Health Care Access.....	336-723-6565
Home Instead Senior Care.....	336-249-1011
Hope Homes of Davie County.....	336-998-5083
Housing Department.....	336-904-0300
HUD/Section 8.....	336-904-0300
Humane Society of Davie County.....	336-751-5214

I
 Iredell Adult Day Service.....704-873-0720
 IRS.....1-800-829-1040

J
 Just Hope, Inc.....336-909-4241

L
 Legal Aid of NC / Senior Legal Helpline.....1-800-660-6663
 Life Center of Davidson (Lexington).....336-249-2155
 Lions Club.....336-998-7552
 LiveStrong at the YMCA.....336-751-9622

M
 Magnolia Place.....336-936-9356
 Med Aid.....336-714-2362
 Medicaid (Davie Social Services).....336-753-6250
 Medicare Beneficiaries Complaint Hotline.....1-800-633-4227
 Mock Place Apartments.....336-751-2005
 Mocksville Pointe Apartments.....919-621-9366
 Mocksville Senior Living & Memory Care.....336-751-2175

N
 National Hopeline Network.....1-800-442-4673
 North Carolina Baptist Aging Ministry (NCBAM).....1-877-506-2226
 North Carolina Department of Revenue.....336-896-7024
 North Carolina Division of Services for the Deaf and the
 Hard of Hearing.....336-273-9692
 North Carolina Library for the Blind.....919-814-6790
 North Carolina Services for the Blind.....919-527-6700

O
 Ombudsman Program.....336-904-0300

P
 PACE Program (Carolina Senior Care).....336-746-3500
 Philips Lifeline Medical Alert Service.....1-855-214-1366
 Piedmont HomeHealth.....336-724-1197
 Piedmont Triad Regional Council.....336-904-0300
 Private Sitter List.....336-753-6230
 Project CARE.....828-485-4267
 Providence Transportation.....336-472-7433

R
 Rowan Helping Ministries.....704-637-6838
 Rowan Pointe Apartments.....336-753-1385

Rural Development Center.....336-767-8160

S

Salisbury Veteran Affairs.....704-638-9000

Salvation Army.....336-722-8721

Samaritan Inn.....336-748-1962

Senior Legal Helpline.....1-877-579-7562

Social Security Administration (National).....1-800-772-1213

Social Security Administration (Salisbury).....704-216-8330

Solutions for Independence.....336-767-7060

Somerset Court.....336-751-1209

Sticht Center on Aging and Rehabilitation.....336-713-8250

T

TenderHearted Home Care, LLC.....704-612-4132

The Advocacy Center – Davie County.....336-753-0407

The Carter House at Bermuda Run.....336-998-6112

The Glen.....336-751-2070

Trellis Supportive Care (formerly Hospice).....336-753-0212

Trinity Living Center (formerly Abundant Life).....704-637-3940

Trustient.....336-764-1000

V

Vocational Rehabilitation Services – North Carolina.....919-855-3500

W

Wellcare.....336-753-6200

Willow Pond Apartments.....336-751-0052

Winston-Salem Urban League’s Senior Community Service
Employment Program (SCSEP).....336-717-1223

Y

YVEDDI.....336-751-2187