Public Library Progress Report FY2023
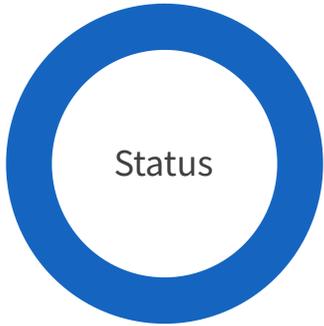
Current Reporting Date: Jul 31, 2023

Report Created On: Jul 28, 2023
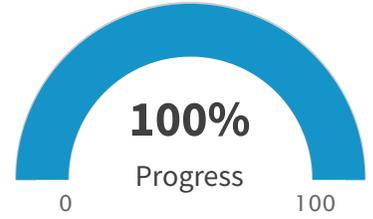
6

Goal

Overall Summary

Status

%
100.0
Completed

100%

Progress

0   100

Report Legend   ⚠ **Priority**   ▭ No Update   ⏱ Overdue

Goal 4.1.5   Jul 01, 2021 - Jun 30, 2023   Completed   Progress 100%

Invest in and promote public and community gathering spaces - Public Library

Owner: Derrick Wold

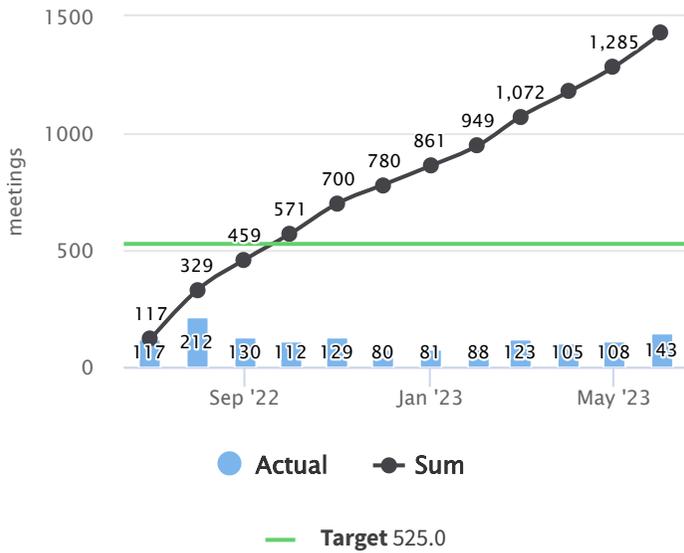*Update provided by Derrick Wold on Jul 05, 2023 14:58:09*

> Update this period: Library has achieved this goal for the Fiscal Year Next steps: Increase goal by 5% for next FY Disruptions (if necessary):

Number of meetings held in library meeting rooms

Number of meetings held in library meeting rooms (Goal: 525 or more by June 30, 2023)

Owner: Derrick Wold

Last Update: Jul 05, 2023 14:56:20

⬤ Actual   ●—● Sum

— **Target** 525.0

Comment
Library numbers have started to increase while we continue to re-engage with the community.

Circulation volume

Circulation volume (anything checked out) (Goal: 26,250 or more by June 30, 2023)

Owner: Derrick Wold

Last Update: Jul 05, 2023 14:56:41

⬤ Actual   ●—● Sum

— **Target** 26250.0

Comment
Library numbers have started to increase while we continue to re-engage with the community.

Patron visits

Patron visits by door count (Goal: 26,250 or more)

Owner: Derrick Wold

Last Update: Jul 05, 2023 14:57:04

Comment
The Library has achieved its goal for the Fiscal Year

Patron count

Patron count – active Library cards (Goal: 21,000 or more active cards)

Owner: Derrick Wold

Last Update: Jul 05, 2023 14:57:53

Comment
The Library has achieved this goal for the Fiscal Year

Goal 4.1.6   Jul 01, 2021 - Jun 30, 2023   Completed   Progress 100%

Use technology to increase reach and engagement with citizens and to support their professional growth - Public Library

Owner: Derrick Wold

Update provided by Derrick Wold on Jul 10, 2023 13:20:02

Update this period: Complete goals for FY Next steps: Increase goals by 5% for next FY Disruptions (if necessary):

Personal computer (PC) usage

Personal Computer (PC) usage (number of times someone gets on PC's) (Goal: maintain current 2,100)

Owner: Derrick Wold

Last Update: Jul 05, 2023 14:58:31

Legend: ● Actual — ● Sum
— **Target** 2100.0

Data points (Sum): 458, 913, 1,324, 2,099, 2,824, 3,627, 4,424
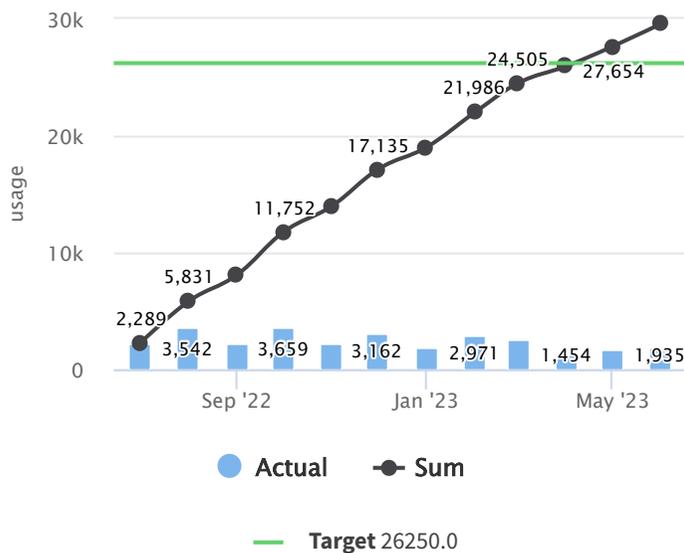Data points (Actual): 458, 455, 411, 425, 350, 316, 409, 383, 420, 411, 386, 416

Comment
The Library has achieved this goal for the Fiscal Year

Digital resource usage

Digital resource usage (adult), including eBooks, eAudio, NC Live databases, eVideo, genealogy databases, and Universal Class database (Goal: 26,250 or more)

Owner: Derrick Wold

Last Update: Jul 10, 2023 13:19:51

Legend: ● Actual — ● Sum
— **Target** 26250.0

Data points (Sum): 2,289, 5,831, 11,752, 17,135, 21,986, 24,505, 27,654
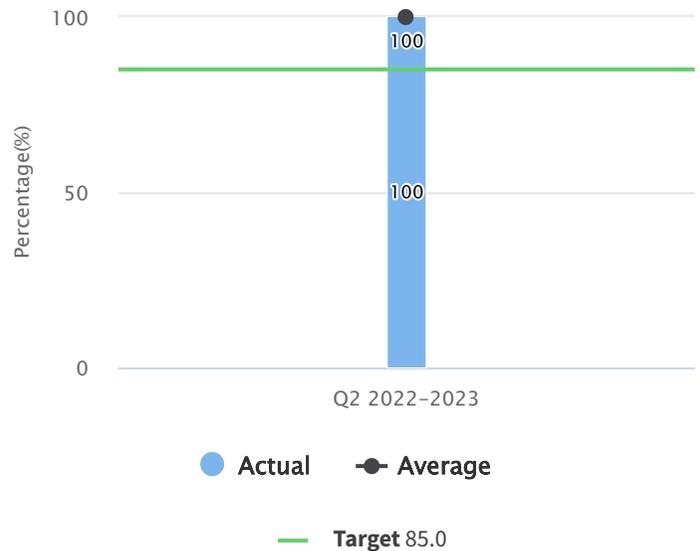Data points (Actual): 3,542, 3,659, 3,162, 2,971, 1,454, 1,935

Comment
Completed Goal for FY

Patron satisfaction rate with technology instruction

Patron satisfaction rate with technology instruction, established by survey in FY2022-2023 (Goal: 85% or higher)

Owner: Derrick Wold

Last Update: Jan 03, 2023 16:10:56

Q2 2022–2023: 100
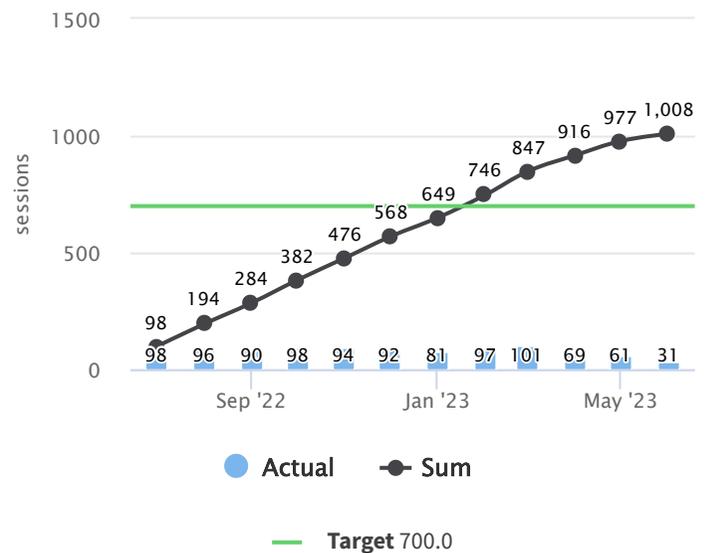
Legend: ● Actual — ● Average
— **Target** 85.0

Comment
This metric is measure via survey in the 3rd to 4th quarter of the fiscal year.

Number of 1:1 technology tutoring sessions

Number of 1:1 technology tutoring sessions (Goal: maintain at 700 or more)

Owner: Derrick Wold

Last Update: Jul 05, 2023 14:59:27

Legend: ● Actual — ● Sum
— **Target** 700.0

Data points (Sum): 98, 194, 284, 382, 476, 568, 649, 746, 847, 916, 977, 1,008
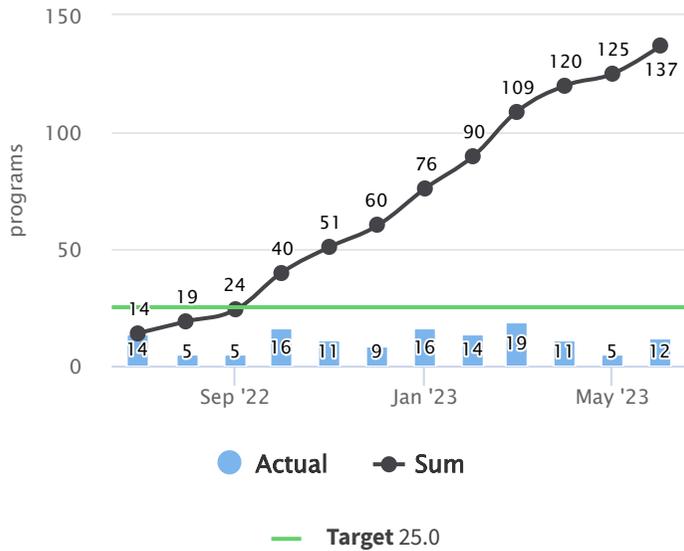Data points (Actual): 98, 96, 90, 98, 94, 92, 81, 97, 101, 69, 61, 31

Comment
Library numbers have started to increase while we continue to re-engage with the community.

Technology Instruction training sessions

Number of technology instruction opportunities with groups in and outside the Library (library staff would provide group training sessions) (Goal: 25 programs or more)

Owner: Derrick Wold

Last Update: Jul 05, 2023 15:00:05

Comment
Library is still being effected by COVID-19. Our numbers have started to slightly increase while we work to reopen the library and re-engage with the community.

Usage of technology devices

Usage of technology devices (Ipads, AWE, Laptops, Seedlings, Hatches, Kindles, 3D printer, data projector, Chromebooks, Lenova tablets) (Goal: 5,500 or more)

Owner: Derrick Wold

Last Update: Jul 05, 2023 15:00:58

Comment
The Library has achieved this goal for the Fiscal Year.

NC Kids usage

NC Kids Usage (state funded program with videos and e-books) (Goal: 1,050 or more checkouts)

Owner: Derrick Wold

Last Update: Jul 07, 2023 17:58:47
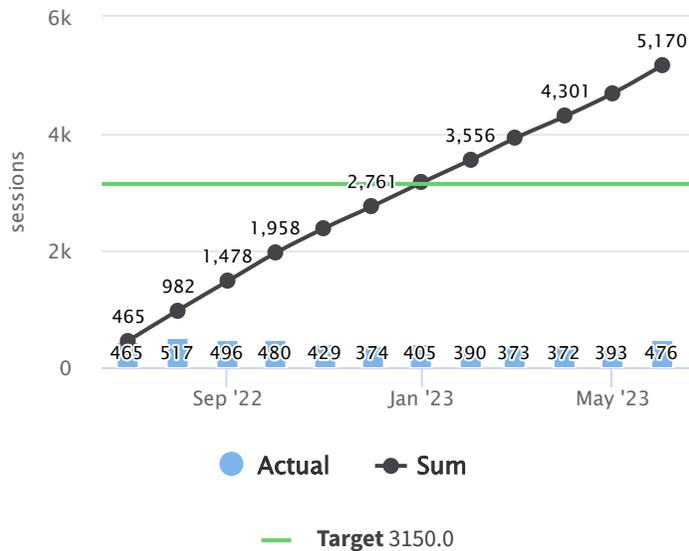

Comment
The Library has achieved this goal for the Fiscal Year

Wireless usage - Number of logons

Wireless usage (number of logons) (Goal: 3,150 or more sessions)

Owner: Derrick Wold

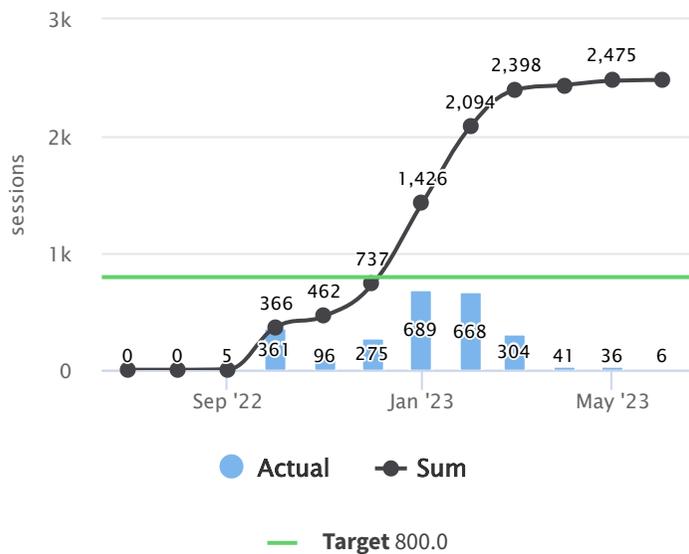*Last Update: Jul 05, 2023 15:01:40*

Comment
Library numbers have started to increase while we continue to re-engage with the community.

Tutor.com usage

Tutor.com usage (logons) (Goal: 800 or more sessions)

Owner: Derrick Wold

Last Update: Jul 05, 2023 15:02:08

Comment
We are always low on usage in the summer month when school is not in session but see a nice increase when school starts. We actually saw some college use for the first time this quarter.
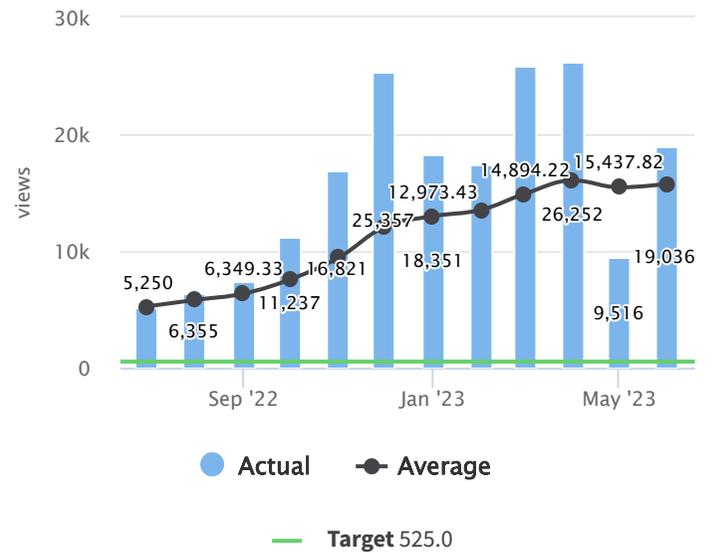
Social media views per month

Average number of social media engagements per month including Twitter, Instagram and Facebook
(Goal: 525 or more average views)

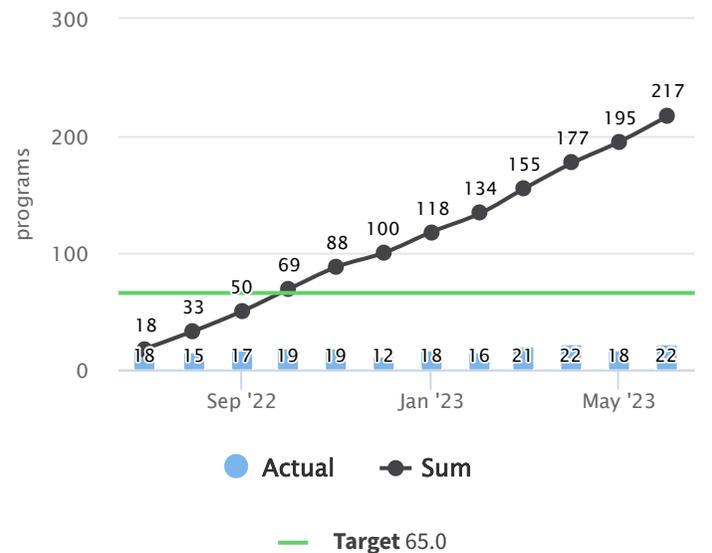*Owner: Derrick Wold*

Last Update: Jul 05, 2023 15:02:40

Adult programs offered

Number of adult programs offered (ages 18+. Includes activities such as crochet, book club, etc. (Goal: 65 programs or more)

Owner: Derrick Wold

Last Update: Jul 05, 2023 15:03:20

Youth services programs offered

Number of Youth Services programs offered (ages 18 and younger. These include programs such as story times, reading with Ranger, includes programs at other facilities etc.) (Goal: 126 or more programs/sessions)

Owner: Derrick Wold

Last Update: Jul 05, 2023 15:03:59

Comment
Our previous YS Librarian was out from work for six weeks and left in February. We were not able to get a replacement until May this year.

Community partners collaborating with Library

Number of community partners collaborating with programming (Library goes to partners)
(Goal: 45 or more)

Owner: Derrick Wold

Last Update: Jun 09, 2023 14:34:36

Comment
Library is still being effected by COVID-19. I numbers have started to slightly increase while we work to reopen the library and re-engage with the community.

Goal 4.1.7   Jul 01, 2021 - Jun 30, 2023   Completed   Progress 100%

Promote citizenship - Public Library

Owner: Derrick Wold

Update provided by Derrick Wold on Jul 05, 2023 15:06:18

> Update this period: Met Goals for Fiscal Year, volunteers feel more comfortable coming back into the library post-COVID
>
> Next steps: increase Volunteer Hours goal by 5% next FY
>
> Survey Disruptions (if necessary):

Volunteer satisfaction rate

Volunteer satisfaction rate, established by survey in FY 2022-2023 (Goal: 85% or greater)

Owner: Derrick Wold

Last Update: Jan 03, 2023 15:55:20

Comment
The library has achieved this goal for the Fiscal Year

Number of volunteer hours annually

Establish a Volunteer training program and increase volunteer workforce (Goal: 65 or more volunteer hours by June 30, 2023)

Owner: Derrick Wold

Last Update: Jul 05, 2023 15:05:57

Comment
Update this period: Our volunteer satisfaction survey is done the end of 3rd quarter, beginning of 4th quarter in the fiscal year. We see a large influx of volunteers during our summer reading program June through August, this influx tapers off to a steady number during the school year.

Goal 4.1.8   Jul 01, 2021 - Jun 30, 2023   Completed   Progress 100%

Improve professional development training opportunities for staff - Public Library

Owner: Derrick Wold

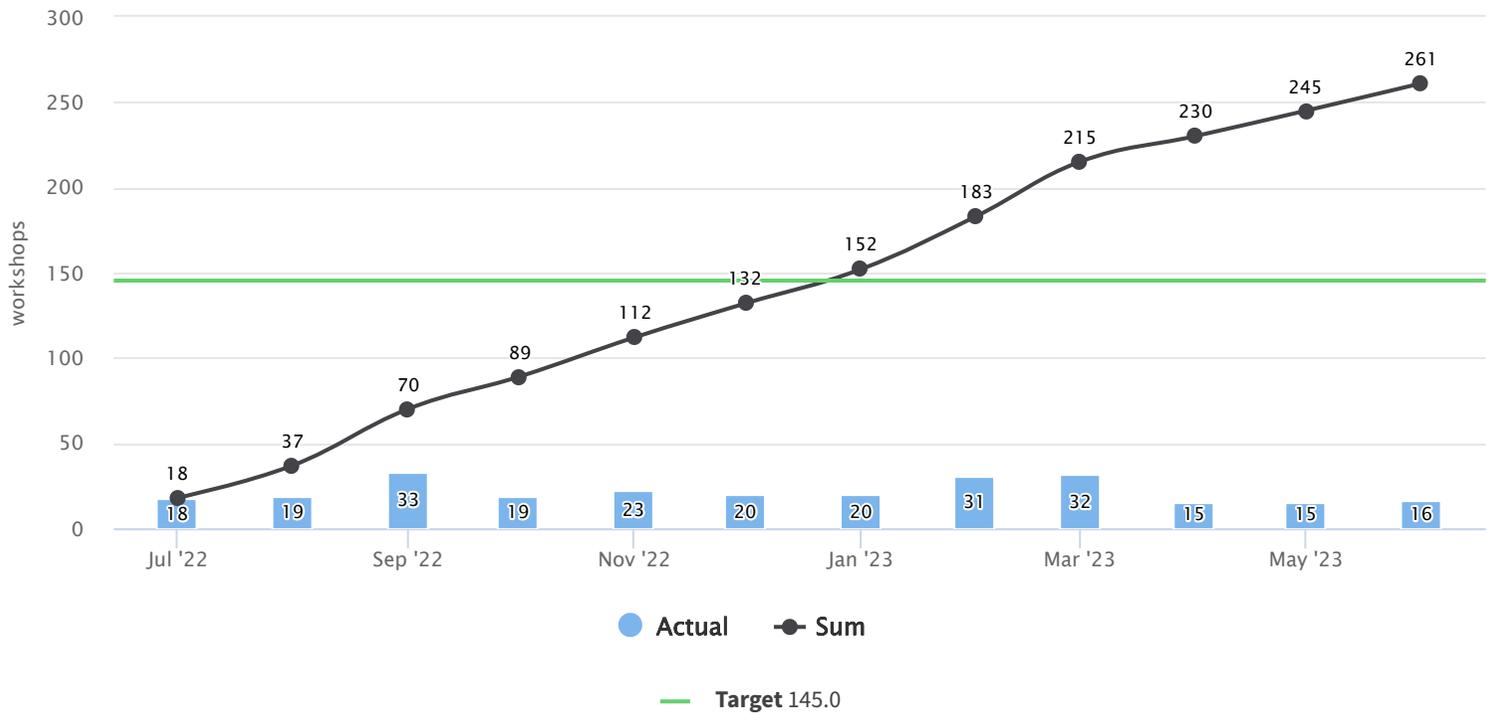*Update provided by Derrick Wold on Jul 05, 2023 15:07:36*

> Update this period: Achieved goal for this this FY. Next steps: Increase goal by 5% next FY Disruptions (if necessary):

Number of staff development exercises and workshops

Number of staff development exercises and workshops (Goal: 145 or more workshops)

Owner: Derrick Wold

Last Update: Jul 05, 2023 15:07:17

Comment
Update this period: Staff development is encourages and we use a calendar to document all training both in house and out. training outside of the library includes one day classes, conferences and seminars.

Goal 4.1.9   Jul 01, 2021 - Jun 30, 2023   Completed   Progress 100%

Improve employee satisfaction and retention - Public Library

Owner: Derrick Wold

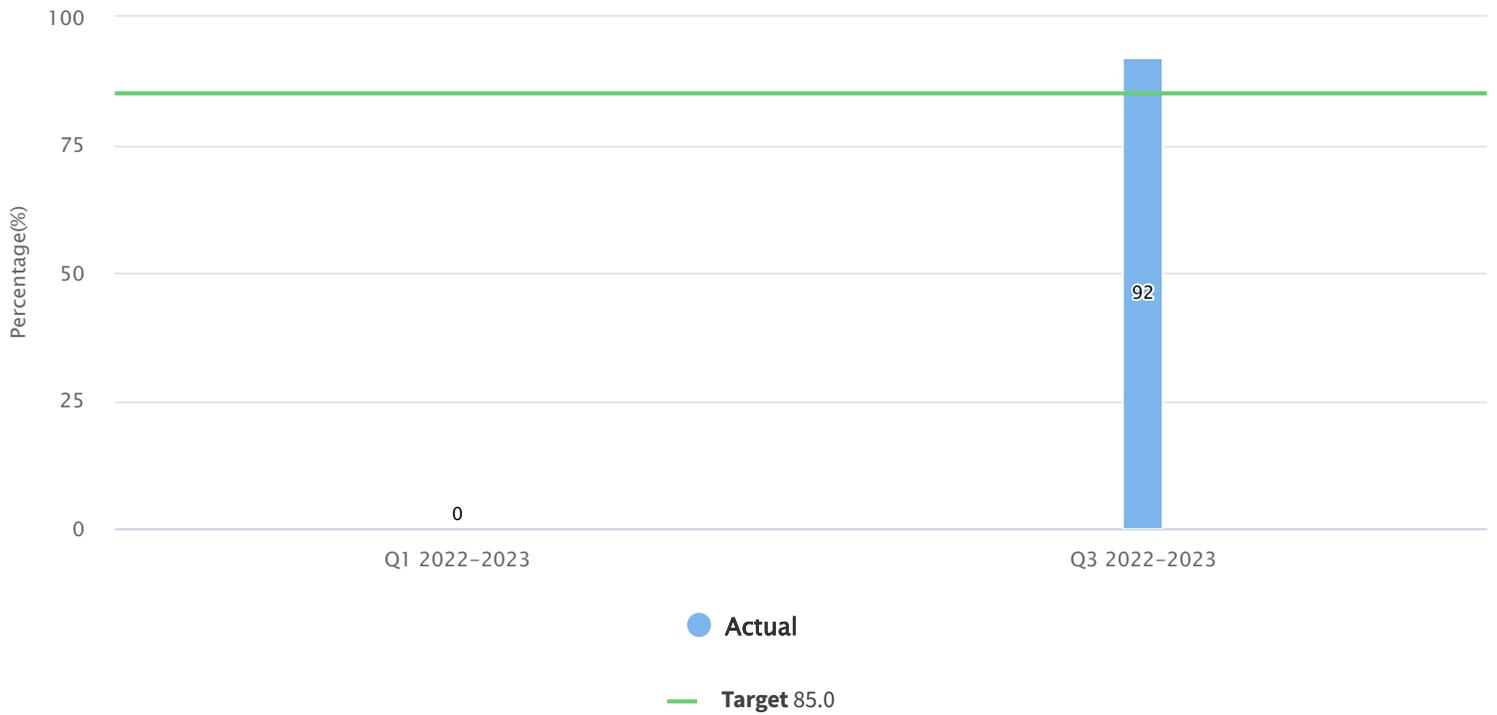*Update provided by Derrick Wold on Jul 05, 2023 15:07:58*

> Update this period: Staff satisfaction survey administered 1/3/2023 and is still collecting surveys. Next steps: Will update statistics as surveys are completed. Disruptions (if necessary):

Staff satisfaction rate

Staff satisfaction rate, established by survey in FY2022-2023 (Goal: 85% or greater)

Owner: Derrick Wold

Last Update: Jan 10, 2023 21:03:28

Comment
Currently collecting data from staff, 7 staff members have submitted their surveys as of 1/4/2023

Goal 4.1.25 | Ongoing - Ongoing | Completed

Enhance Employee Wellness - Public Library

Owner: Derrick Wold

Update provided by Cindy Chapman on Jul 28, 2023 18:11:39

Update this period: Completed goal at 100%

Employee compliance with Health Risk Assessments

Percent of employees, and spouses, covered by County insurance who are compliant with completing a Health Risk Assessment (on file in the Employee Wellness Clinic) by June 30, 2023. (Goal: 85% or greater)

Owner: Derrick Wold

Last Update: Aug 01, 2022 18:13:18