



Planning & Development Services Progress Report FY2023

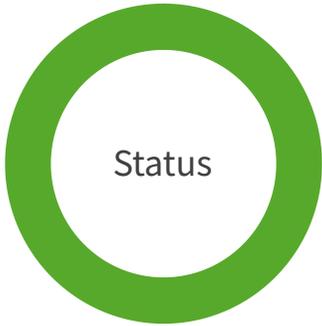
Current Reporting Date: Jul 31, 2023

Report Created On: Jul 28, 2023

3

Goal

Overall Summary



On Track

%
100.0



Report Legend



Priority



No Update



Overdue

Goal 2.1.2  Jul 01, 2021 - Jun 30, 2023 On Track Progress 0%

Improve Community Relations with Planning, Zoning and Inspections

Owner: Kelly Jordan

Update provided by Cindy Chapman on Jul 28, 2023 18:26:24

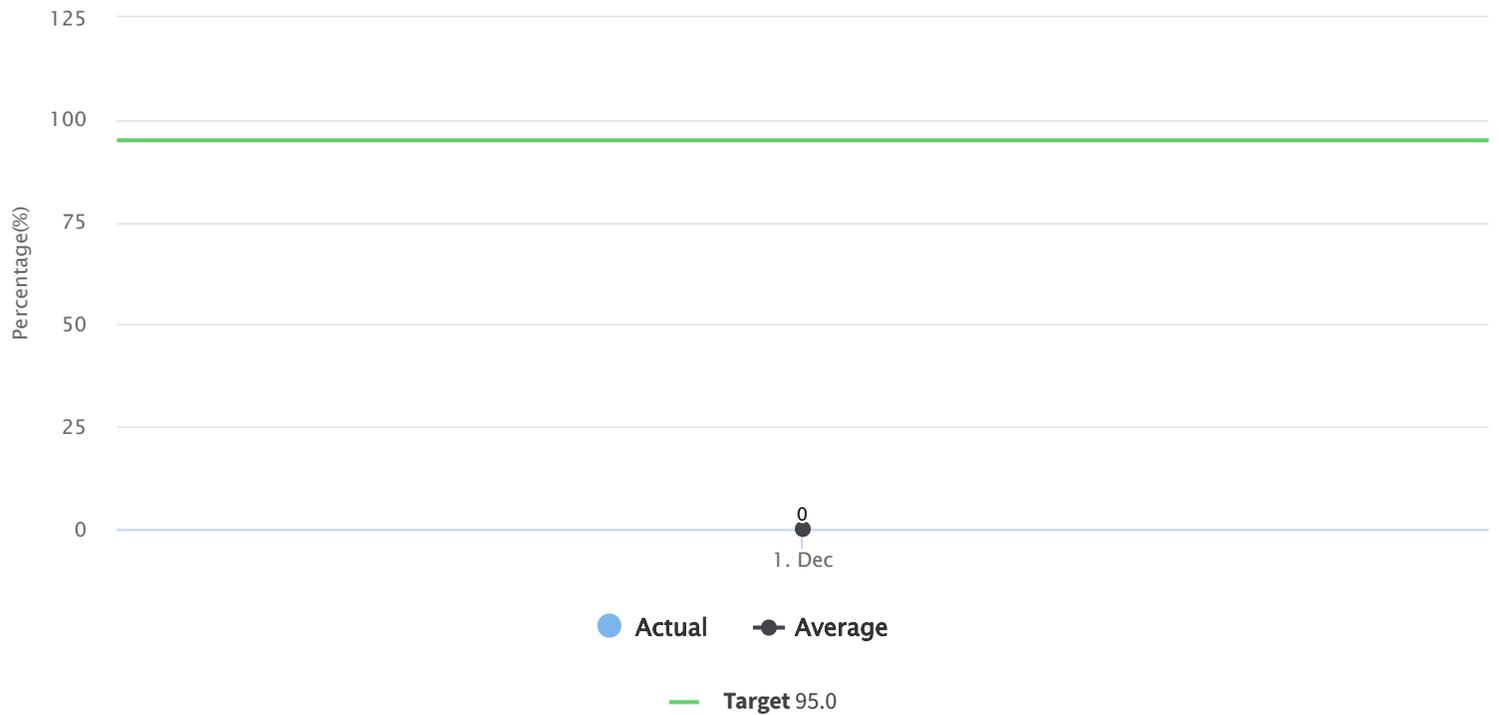
Update this period: Consumer surveys have not been initiated.

Maintain 95% satisfactory rating with users

Percentage satisfactory rating with users by online survey - Planning & Zoning and Inspections (Goal: 95% or greater)

Owner: Kelly Jordan

Last Update: Jan 24, 2023 16:18:03



Comment

Online survey has not been completed.

Goal 2.1.3  Jul 01, 2021 - Jun 30, 2023 On Track Progress 29%

Provide Uniformity among Local Government Regulations, Ordinances, and Codes - Planning, Zoning and Inspections

Owner: Kelly Jordan

Update provided by Kelly Jordan on Jul 03, 2023 14:54:58

Update this period: All metrics on track

Building permits issued within 10 days of application

Percentage of Building Permits that are issued within 10 days (or less) of completed application received (Goal: 92% or greater)

Owner: Kelly Jordan

Last Update: Jul 03, 2023 14:49:34



Average time to schedule rezoning requests to BoCC

Average length of time (days) to schedule rezoning requests to the BOCC (Goal: 90 days or less)

Owner: Kelly Jordan

Last Update: Jul 03, 2023 14:50:37

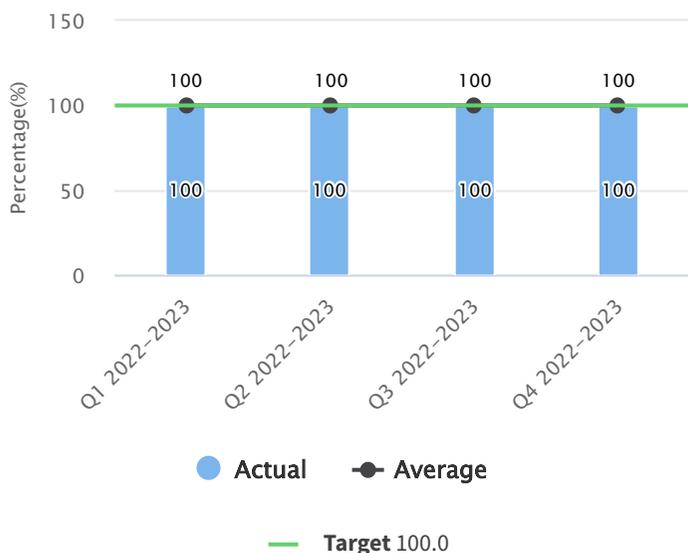


Rezoning applications processed within 45 day

Percentage of rezoning applications which are processed within 45 days (or less) of submittal (Goal 100%)

Owner: Kelly Jordan

Last Update: Jul 03, 2023 14:49:53



Percent of inspection disputes that are resolved

Percentage of Inspection disputes that were resolved each fiscal year (Goal: 100%)

Owner: Kelly Jordan

Last Update: Jul 03, 2023 14:51:05

Comment

No inspection disputes in the first quarter.

No disputes for 2nd or 3rd quarter.

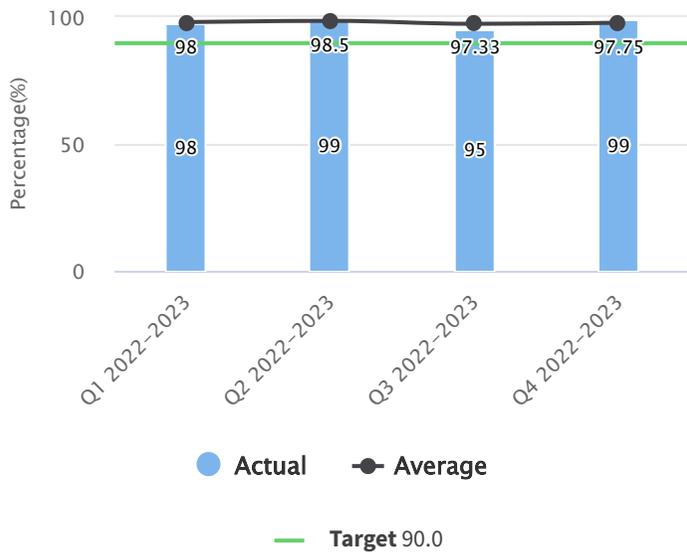
No disputes for 4th quarter

Inspections performed within 24 hours or less

Percentage of inspections performed within 24 hours or less of contractor request (Goal: 90% or greater)

Owner: Kelly Jordan

Last Update: Jul 03, 2023 14:51:25



Complaints & violations responded to within 7 days

Percentage of complaints and violations that are responded to within 7 business days of receipt (Goal 90% or greater)

Owner: Kelly Jordan

Last Update: Jul 03, 2023 14:49:00



Percent of 2nd party inspections reviews conducted quarterly

Percentage of 2nd party inspections reviews conducted quarterly (Goal: 100%)

Owner: Kelly Jordan

Last Update: Jul 03, 2023 14:51:58

Comment

We have not had any 2nd party reviews in the first quarter.

We have not had any 2nd party reviews in 2nd or 3rd quarter.

We have not had any 2nd party reviews in 4th quarter

Percentage of 2nd party reviews with no errors

Percentage of 2nd party reviews with no errors (Goal: 100%)

Owner: Kelly Jordan

Last Update: Jul 03, 2023 14:52:21

Comment

No second party reviews for the first quarter.

No second party reviews in 2nd or 3rd quarter.

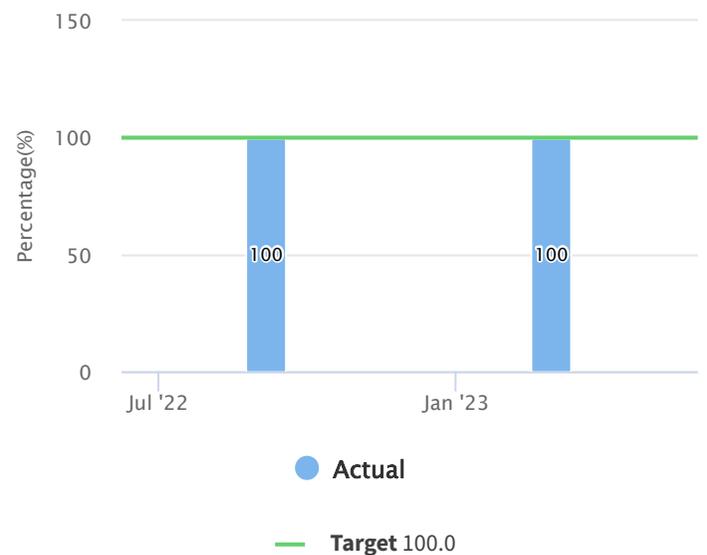
No second party reviews in 4th quarter.

Percentage of building ordinances and codes reviewed

Complete annual review of building ordinances and codes (Goal: 100% ordinances are reviewed by June 30, 2023)

Owner: Kelly Jordan

Last Update: Apr 17, 2023 17:07:19



Comment

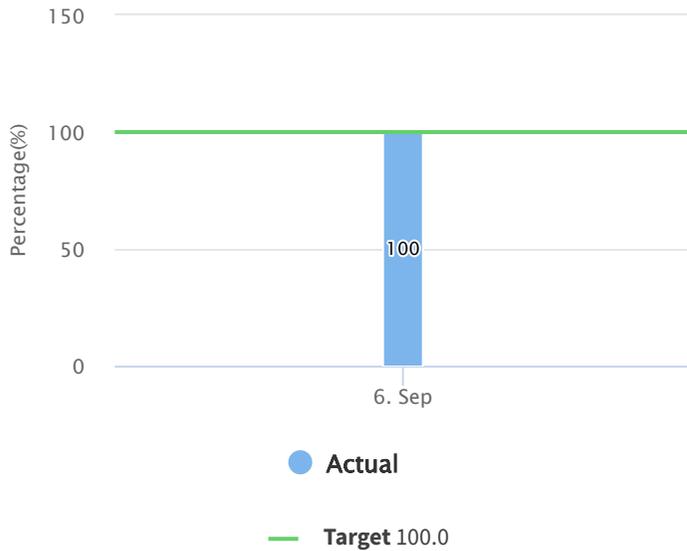
Inspection codes are reviewed and updated at the state level.

Maintain business database & send fire inspection notices

Maintain business database and send notifications of fire inspection process to 100% of new businesses in Davie County by June 30, 2023
(Goal: 100% complete)

Owner: Kelly Jordan

Last Update: Apr 17, 2023 17:08:18



Comment

All fire inspections are going back to the Fire Marshal's office - effective October 2022.

This is no longer our responsibility, all fire has gone back to Fire Marshal's Office.

Goal 2.1.22

Ongoing - Ongoing

On Track

Enhance Employee Wellness - Planning & Development Services

Owner: Kelly Jordan

Update provided by Cindy Chapman on Jul 28, 2023 18:23:03

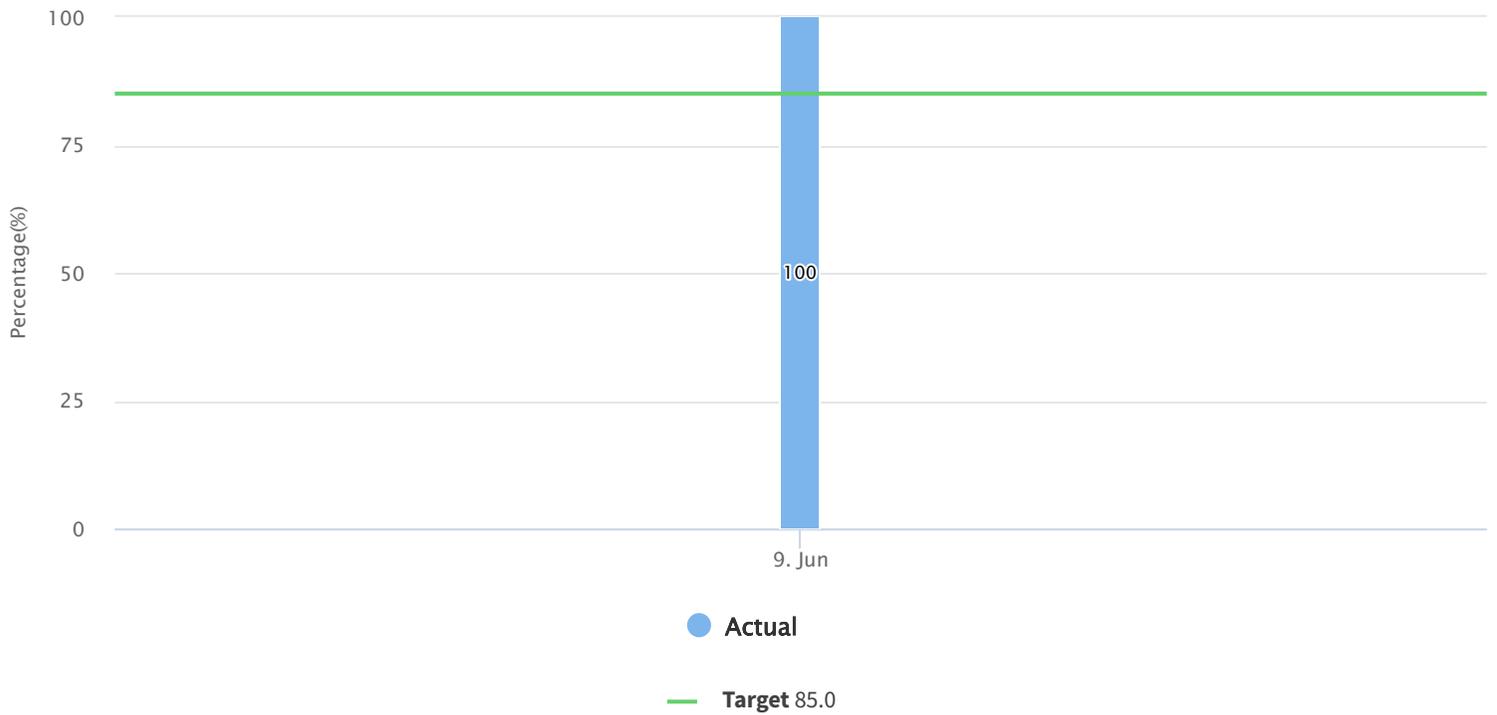
Update this period: This goal was achieved at 100%

Employee compliant with Health Risk Assessment-Planning & Development Services

Percent of employees, and spouses, covered by County insurance who are compliant with completing a Health Risk Assessment (on file in the Employee Wellness Clinic) by June 30, 2023. (Goal: 85% or greater)

Owner: Kelly Jordan

Last Update: Jul 28, 2023 18:22:30



Comment

This metric will be measured at year end.