



Public Library Progress Report FY2022

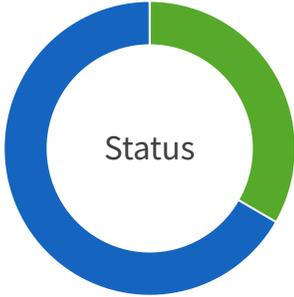
Date not set

Report Created On: Aug 12, 2022

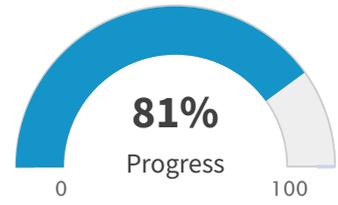
6

Goal

Overall Summary



On Track 33.33%
Completed 66.67%



Report Legend

 No Update

 Overdue

 Priority

Goal 4.1.5

Jul 01, 2021 - Jun 30, 2022

Completed

Progress 100%

Invest in and promote public and community gathering spaces - Public Library

Owner: Derrick Wold

Update provided by Derrick Wold on Jul 05, 2022 15:12:01

Update this period: Library has achieved goals for Fiscal Year Next steps: Continue to meet goals in the next Fiscal Year Disruptions (if necessary):

Number of meetings held in library meeting rooms

Number of meetings held in library meeting rooms (Goal: 500 or more by June 30, 2022)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:08:06



Comment

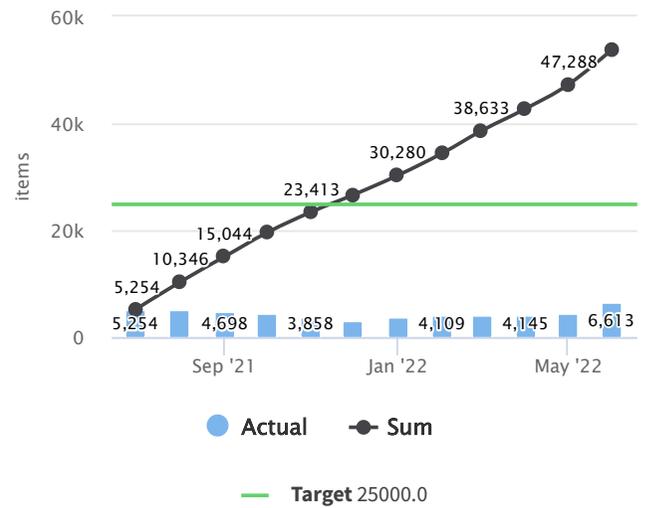
Library numbers have started to increase while we continue to re-engage with the community.

Circulation volume

Circulation volume (anything checked out) (Goal: 25,000 or more by June 30, 2022)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:09:09



Comment

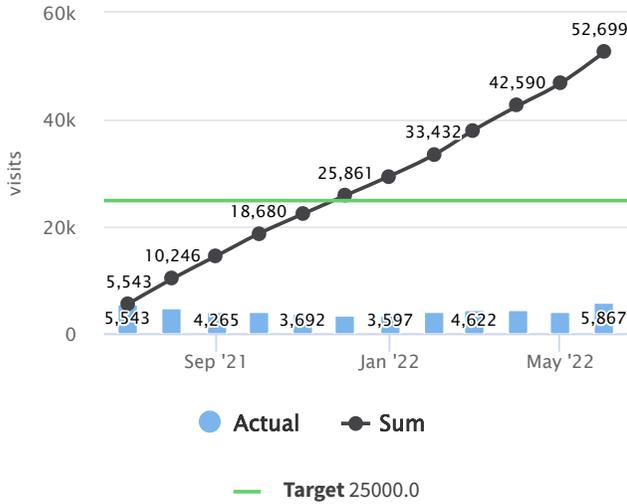
Library numbers have started to increase while we continue to re-engage with the community.

Patron visits

Patron visits by door count (Goal: 25,000 or more)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:10:33



Comment

Library numbers have started to increase while we continue to re-engage with the community.

Patron count

Patron count – active Library cards (Goal: 20,000 or more active cards)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:07:06



Comment

At the beginning of the 3rd quarter of Fiscal Year 21, NC Cardinal purged all old accounts without fines that had not been in use for 3 or more years. Almost 10,000 accounts were removed from Davie County Public Library's NC Cardinal account. Library numbers have started to increase while we continue to re-engage with the community.

Goal 4.1.6



Jul 01, 2021 - Jun 30, 2022

On Track

Progress 85%

Use technology to increase reach and engagement with citizens and to support their professional growth - Public Library

Owner: Derrick Wold

Update provided by Derrick Wold on Jul 06, 2022 16:37:24

Update this period: Completed 11 out of 13 metrics for the Fiscal Year Next steps: Find ways to increase numbers for Tutor.com usage and Community Partners Disruptions (if necessary):

Personal computer (PC) usage

Personal Computer (PC) usage (number of times someone gets on PC's) (Goal: maintain current 2,000)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:15:54



Comment

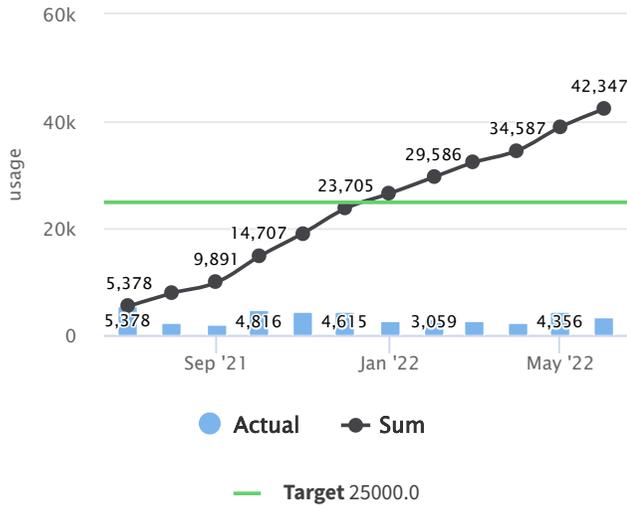
Library numbers have started to increase while we continue to re-engage with the community.

Digital resource usage

Digital resource usage (adult), including eBooks, eAudio, NC Live databases, eVideo, genealogy databases, and Universal Class database (Goal: 25,000 or more)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:17:00



Comment

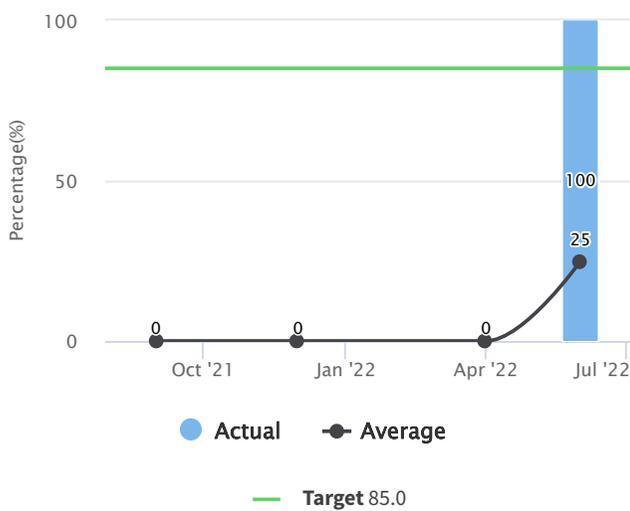
Library numbers have started to increase while we continue to re-engage with the community.

Patron satisfaction rate with technology instruction

Patron satisfaction rate with technology instruction, established by survey in FY2021-2022(Goal: 85% or higher)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:17:32



Comment

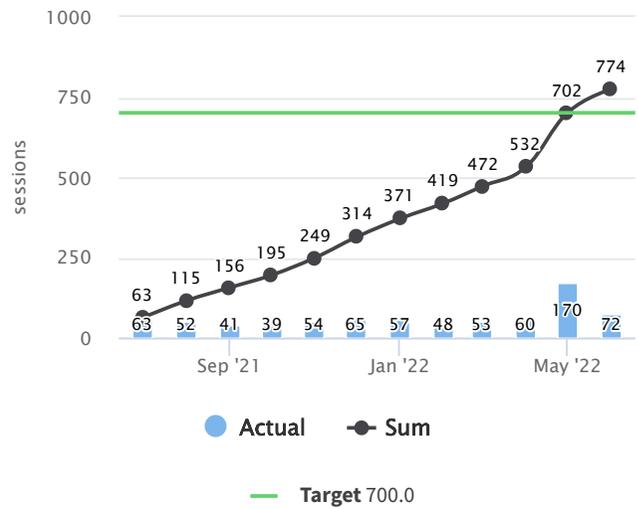
This metric is measure via survey in the 3rd to 4th quarter of the fiscal year.

Number of 1:1 technology tutoring sessions

Number of 1:1 technology tutoring sessions (Goal: maintain at 700 or more)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:19:08



Comment

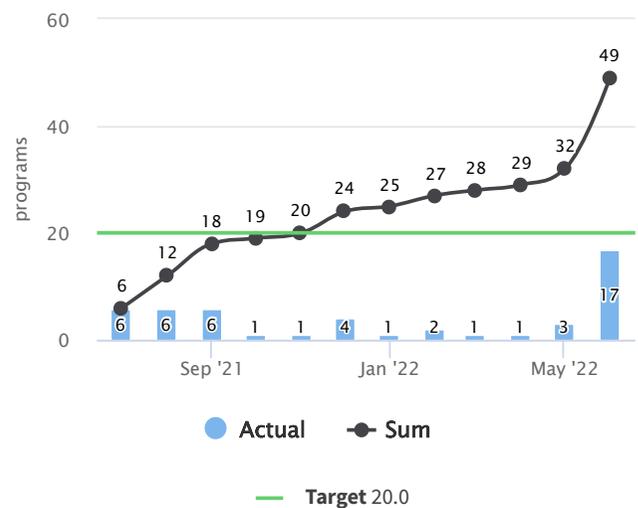
Library numbers have started to increase while we continue to re-engage with the community.

Technology Instruction training sessions

Number of technology instruction opportunities with groups in and outside the Library (library staff would provide group training sessions) (Goal: 20 programs or more)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:20:38



Comment

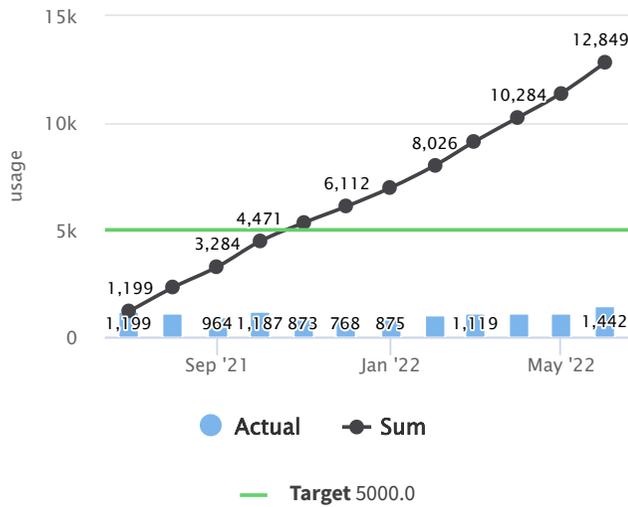
Library is still being effected by COVID-19. Our numbers have started to slightly increase while we work to reopen the library and re-engage with the community.

Usage of technology devices

Usage of technology devices (Ipad, AWE, Laptops, Seedlings, Hatches, Kindles, 3D printer, data projector, Chromebooks, Lenova tablets) (Goal: 5,000 or more)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:21:34



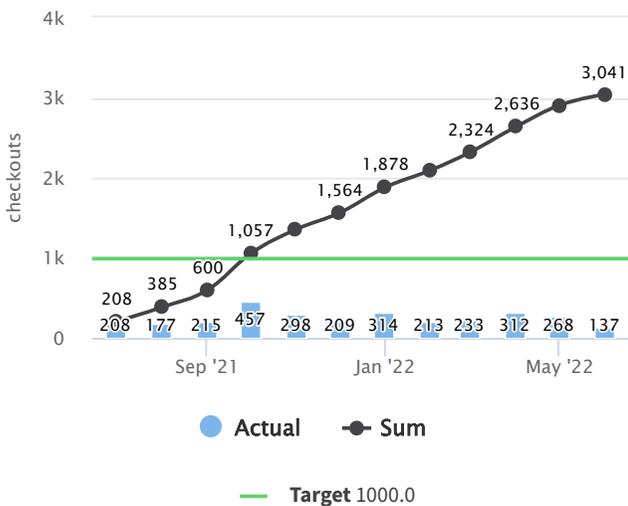
Comment
Library numbers have started to increase while we continue to re-engage with the community.

NC Kids usage

NC Kids Usage (state funded program with videos and e-books) (Goal: 1,000 or more checkouts)

Owner: Derrick Wold

Last Update: Jul 06, 2022 16:36:56



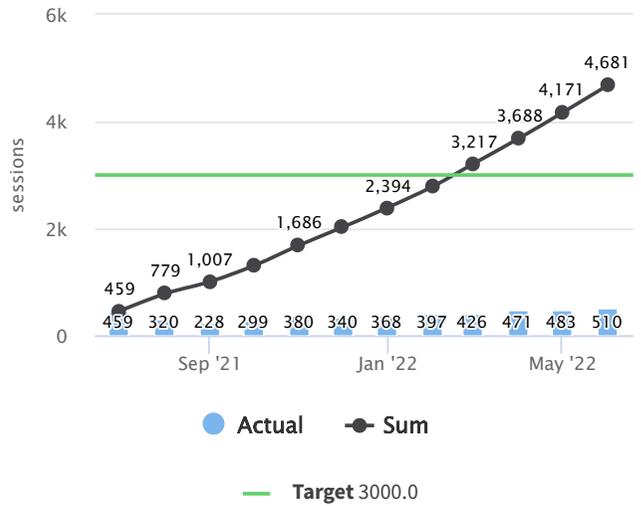
Comment
Library numbers have started to increase while we continue to re-engage with the community.

Wireless usage - Number of logons

Wireless usage (number of logons) (Goal: 3,000 or more sessions)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:23:49



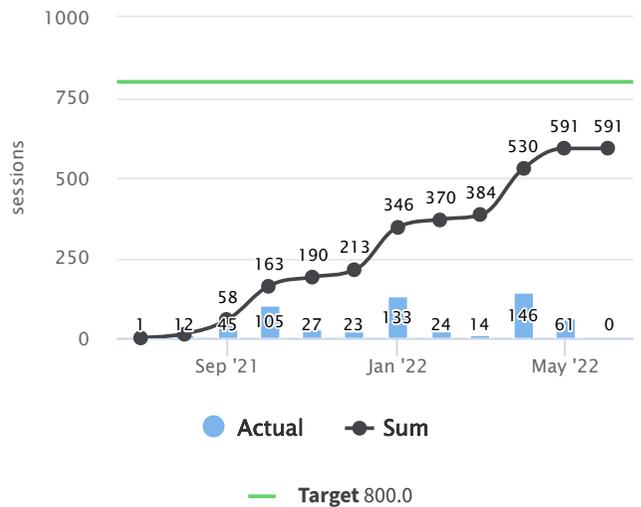
Comment
Library numbers have started to increase while we continue to re-engage with the community.

Tutor.com usage

Tutor.com usage (logons) (Goal: 800 or more sessions)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:24:36



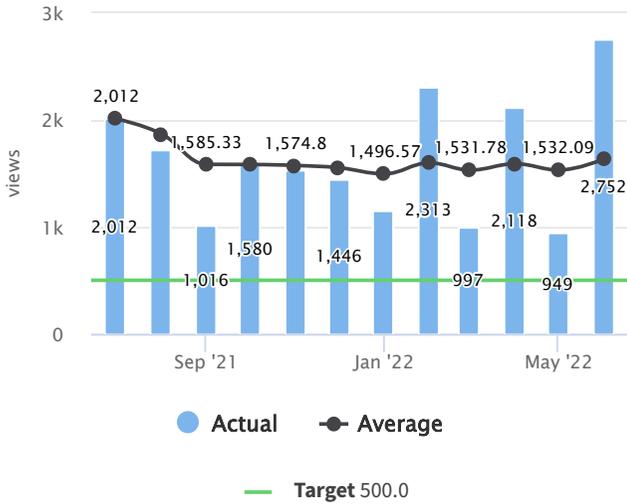
Comment
We are always low on usage in the summer month when school is not in session but see a nice increase when school starts. We actually saw some college use for the first time this quarter.

Social media views per month

Average number of social media engagements per month including Twitter, Instagram and Facebook
(Goal: 500 or more average views)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:25:39

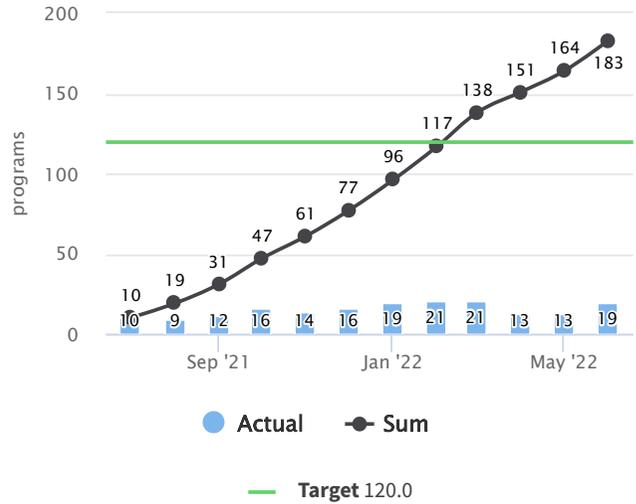


Youth services programs offered

Number of Youth Services programs offered (ages 18 and younger. These include programs such as story times, reading with Ranger, includes programs at other facilities etc.) (Goal: 120 or more programs/sessions)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:41:12

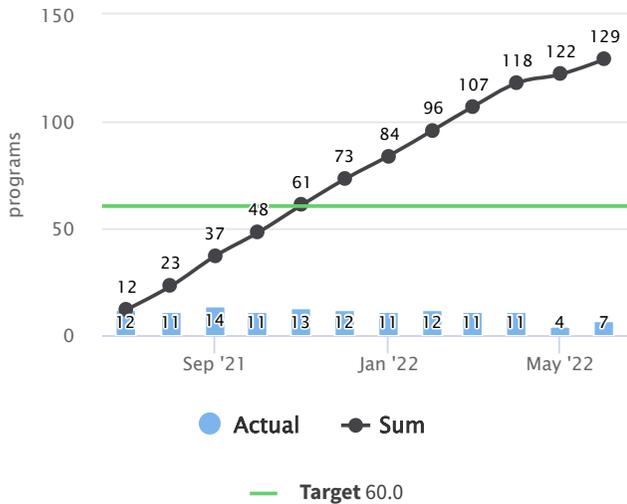


Adult programs offered

Number of adult programs offered (ages 18+. Includes activities such as crochet, book club, etc. (Goal: 60 programs or more)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:26:37



Comment

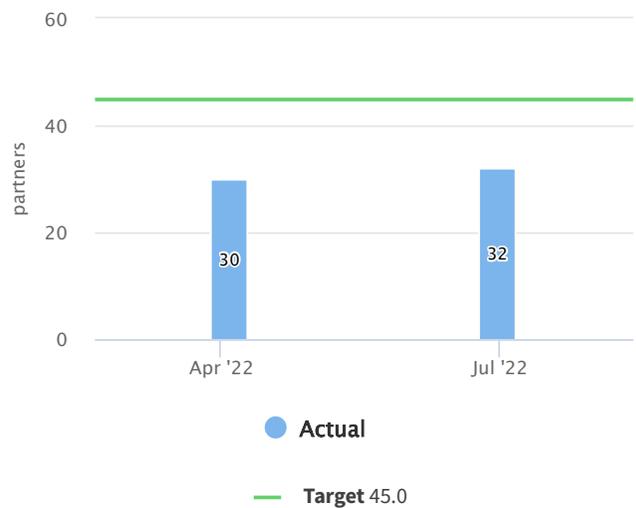
Our previous YS Librarian was out from work for six weeks and left in February. We were not able to get a replacement until May this year.

Community partners collaborating with Library

Number of community partners collaborating with programming (Library goes to partners)
(Goal: 45 or more)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:28:02



Comment

Library is still being effected by COVID-19. I numbers have started to slightly increase while we work to reopen the library and re-engage with the community.

Goal 4.1.7

Jul 01, 2021 - Jun 30, 2022

Completed

Progress 100%

Promote citizenship - Public Library

Owner: Derrick Wold

Update provided by Derrick Wold on Jul 05, 2022 15:46:18

Update this period: Completed Metrics for Fiscal Year Next steps: Continue to achieve metric goals for next Fiscal Year Disruptions (if necessary):

Volunteer satisfaction rate

Volunteer satisfaction rate, established by survey in FY 2021-2022 (Goal: 85% or greater)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:44:26



Comment

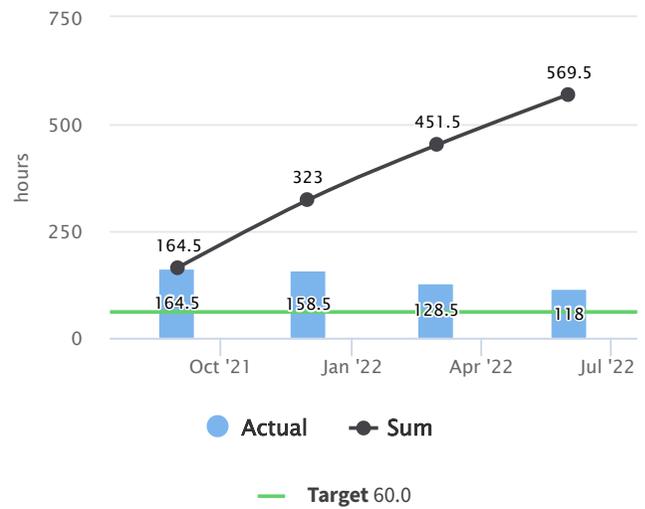
This metric will be measured with a survey in the late 3rd or early 4th quarter of the fiscal year. Library is still being effected by COVID-19 and we are slowly bringing back our volunteers.

Number of volunteer hours annually

Establish a Volunteer training program and increase volunteer workforce (Goal: 60 or more volunteer hours by June 30, 2022)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:45:22



Comment

Update this period: Our volunteer satisfaction survey is done the end of 3rd quarter, beginning of 4th quarter in the fiscal year. We see a large influx of volunteers during our summer reading program June through August, this influx tapers off to a steady number during the school year.

Goal 4.1.8

Jul 01, 2021 - Jun 30, 2022

Completed

Progress 100%

Improve professional development training opportunities for staff - Public Library

Owner: Derrick Wold

Update provided by Derrick Wold on Jul 05, 2022 15:49:46

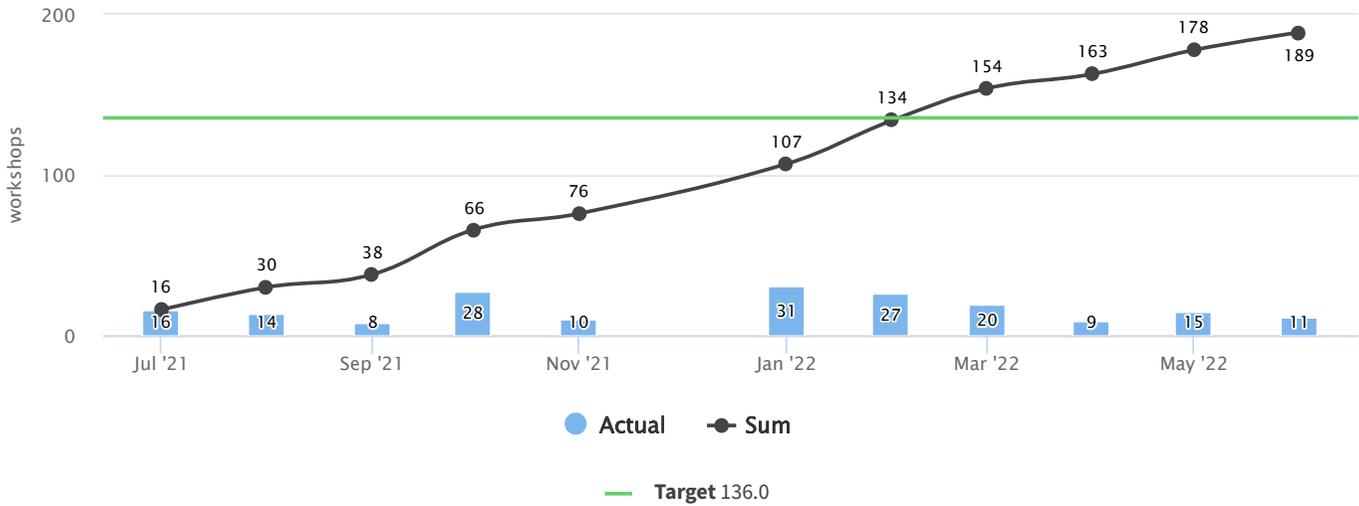
Update this period: Completed Metric Goals for Fiscal Year Next steps: Continue to meet Metric Goals for next Fiscal Year Disruptions (if necessary):

Number of staff development exercises and workshops

Number of staff development exercises and workshops (Goal: 136 or more workshops)

Owner: Derrick Wold

Last Update: Jul 05, 2022 15:49:03



Comment

Update this period: Staff development is encouraged and we use a calendar to document all training both in house and out. training outside of the library includes one day classes, conferences and seminars.

Goal 4.1.9

Jul 01, 2021 - Jun 30, 2022

Completed

Progress 100%

Improve employee satisfaction and retention - Public Library

Owner: Derrick Wold

Update provided by Derrick Wold on Jul 05, 2022 15:51:02

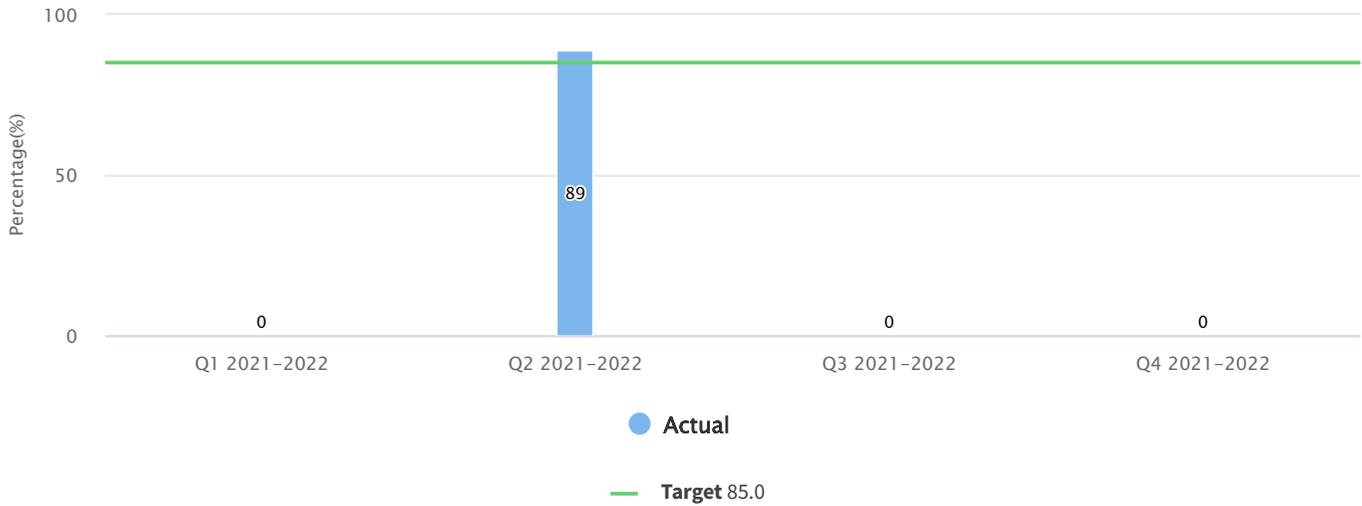
Update this period: Completed Metric Goals for Fiscal Year Next steps: Continue to complete Metric Goals for next Fiscal Year Disruptions (if necessary):

Staff satisfaction rate

Staff satisfaction rate, established by survey in FY2021-2022 (Goal: 85% or greater)

Owner: Derrick Wold

Last Update: Jan 04, 2022 18:10:18



Comment

Staff satisfaction survey will be conducted in late 3rd quarter early 4th quarter of the fiscal year.

Goal 4.1.25

Ongoing - Ongoing

On Track

Enhance Employee Wellness - Public Library

Owner: Derrick Wold

Update provided by Cindy Chapman on Aug 01, 2022 18:13:56

Update this period:

100% of employees on the County Health policy (and covered spouses) were compliant with the Health Risk Assessment this year.

Employee compliance with Health Risk Assessments

Percent of employees, and spouses, covered by County insurance who are compliant with completing a Health Risk Assessment (on file in the Employee Wellness Clinic) by June 30, 2022. (Goal: 85% or greater)

Owner: Derrick Wold

Last Update: Aug 01, 2022 18:13:18

