



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Health Benefits

**ROY COOPER** • Governor  
**MANDY COHEN, MD, MPH** • Secretary  
**DAVE RICHARD** • Deputy Secretary, NC Medicaid

August 23, 2021

To: Trey Suttan - CEO, Cardinal Innovations Healthcare  
Rhett Melton - CEO, Partners Behavioral Health Management  
Dudley Watts, Jr. - Forsyth County Manager  
David Bone - Davie County Manager

The purpose of this communication is to share additional information on the transitions of Forsyth and Davie counties to Partners LME/MCO.

The overarching goal is to ensure smooth transitions for consumers and providers. To that end, please find enclosed a transitions playbook which outlines a streamlined, effective process to move the county consumers to their new LME/MCO while emphasizing continuity of care. This playbook will guide our work together.

Based upon discussions with leadership of Cardinal, Partners, and the two counties, Davie and Forsyth counties will join Partners LME/MCO effective November 1, 2021.

Partners' Area Board has approved the addition of both counties.

Partners, the counties, Cardinal, and DHHS must commit to ensuring that clients continue to receive services. They must cooperate fully in this transition process, including the sharing of client information necessary to ensure continuity of care, without disruption for the providers and consumers in the affected counties.

At this time, until the effective date of the transitions, or upon further notice from DHHS, all consumers in the affected counties will continue to receive services from Cardinal Innovations.

Lead DHHS transitions staff will be reaching out to the LME/MCO staff to begin the transition process.

Should you have any questions or need additional information, please contact Tasha Griffin in DHB at [tasha.griffin@dhhs.nc.gov](mailto:tasha.griffin@dhhs.nc.gov) or Yvonne French in DMH/DD/SAS at [yvonne.french@dhhs.nc.gov](mailto:yvonne.french@dhhs.nc.gov). If the counties have realignment or transition teams that should be part of the transition work, please notify the above-listed DHHS contacts.

Sincerely,

Dave Richard  
Deputy Secretary, NC Medicaid

**NC MEDICAID**  
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