



County Manager

Davie County Government

123 S. Main Street | Mocksville, NC 27028 | 336.753.6003

DavieCountyNC.gov



June 3, 2021

Dr. Mandy K. Cohen, MD, MPH
Secretary, NC Department of Health and Human Services
2001 Mail Service Center
Raleigh, NC 27699

Dear Secretary Cohen:

On behalf of the Davie County Board of Commissioners, I write this letter to provide you with the enclosed resolution adopted unanimously by the Board on Wednesday, June 2, 2021, directing me to begin the process of disengagement from Cardinal Innovations Healthcare, our current LME/MCO.

The citizens of Davie County have faced numerous challenges in accessing behavioral health, substance abuse, and intellectual/developmental delays services through Cardinal, including gaps and delays in service authorization, authorization of lower levels of care than what is clinically recommended, limited local providers, and a lack of seamless transition during hospital emergency room discharge planning and transitions to higher levels of care. Davie County has repeatedly addressed concerns directly with Cardinal over the years, with little to no resolution. Cardinal has failed to provide Davie County residents with adequate services.

While Cardinal Innovation Healthcare and Vaya Health announced on June 1, 2021 plans to consolidate, with Vaya Health assuming the lead entity role, Davie County wants to ensure the consolidation of Cardinal Innovations Healthcare and Vaya Health does not perpetuate the challenges cited above.

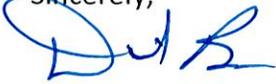
Please accept this letter and resolution as Davie County's written notice of intent to disengage from Cardinal, effective no later than June 30, 2022, consistent with applicable statutes and regulations. NCGS 122C-115 (a3); 10A NCAC 26C.0701-0703. Davie County will begin development of its disengagement plan and selection of a new LME/MCO. Once established, we will send a subsequent letter to the Secretary, publish our plan and begin to solicit public comments.

As we work through this transition, Davie County remains committed to facilitating and providing appropriate services for our residents. We will continue to work with Cardinal Innovations / Vaya in a professional and appropriate manner, which is in the best interest of our organization and the residents of Davie County.



Please expect our formal written request for approval from the Secretary as soon as legally and operationally feasible.

Sincerely,



David Bone
County Manager

Enclosure: Resolution

cc: Rep. Josh Dobson, Co-Chair
NC General Assembly, Joint Legislative Oversight Committee on Health & Human Services
300 N. Salisbury Street, Rm. 307B
Raleigh, NC 27603-5925

Sen. Joyce Krawiec, Co-Chair
NC General Assembly, Joint Legislative Oversight Committee on Health & Human Services
300 N. Salisbury Street, Rm. 308
Raleigh, NC 27603-5925

Rep. Donny Lambeth, Co-Chair
NC General Assembly, Joint Legislative Oversight Committee on Health & Human Services
300 N. Salisbury Street, Rm. 303
Raleigh, NC 27603-5925

Rep. Julia Howard
NC House of Representatives
302 Legislative Office Building
300 N. Salisbury Street
Raleigh, NC 27603-5925

Davie County Commissioners
Davie County Health & Human Services Board
Suzanne Wright, Davie County HHS Director
Trey Suttan, CEO, Cardinal Innovations
Cardinal Innovations Board of Directors
Brian Ingraham, CEO, Vaya Health
Vaya Health Board of Directors
Alamance County Board of County Commissioners
Cabarrus County Board of County Commissioners

Caswell County Board of County Commissioners
Chatham County Board of County Commissioners
Davidson County Board of County Commissioners
Forsyth County Board of County Commissioners
Franklin County Board of County Commissioners
Granville County Board of County Commissioners
Halifax County Board of County Commissioners
Mecklenburg County Board of County Commissioners
Orange County Board of County Commissioners
Person County Board of County Commissioners
Rockingham County Board of County Commissioners
Rowan County Board of County Commissioners
Stanly County Board of County Commissioners
Stokes County Board of County Commissioners
Vance County Board of County Commissioners
Warren County Board of County Commissioners



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RESOLUTION AUTHORIZING THE COUNTY MANAGER TO BEGIN THE PROCESS OF DISENGAGEMENT FROM CARDINAL INNOVATIONS HEALTHCARE

WHEREAS, North Carolina General Statute 122C-115(a)(3) authorized a county to choose its Local Management Entity/Managed Care Organization (LME/MCO), subject to the approval of the Secretary of the North Carolina Department of Health and Human Services; and,

WHEREAS, Cardinal Innovations Healthcare (hereinafter referred to as "Cardinal") currently serves as the LME/MCO for Davie County, North Carolina; and,

WHEREAS, the citizens of Davie County face numerous challenges in accessing behavioral health, substance abuse, and intellectual/developmental delays services through Cardinal, including gaps and delays in service authorization, authorization of lower levels of care than what is clinically recommended, limited local providers, and a lack of seamless transition during hospital emergency room discharge planning and transitions to higher levels of care; and,

WHEREAS, Davie County has repeatedly addressed concerns directly with Cardinal over the years with little to no resolution; and,

WHEREAS, Cardinal Innovation Healthcare and Vaya Health announced plans to consolidate yesterday on June 1, 2021, with Vaya Health assuming the lead entity role; and

WHEREAS, Consolidation between Cardinal Innovations Healthcare and Vaya Health will not be complete until 2022, and Cardinal Innovations Healthcare has received a vote of no confidence from multiple agencies and groups within Davie County; and

WHEREAS, Davie County desires to ensure the highest quality and consistency of services available to meet the needs of Davie County residents;

NOW, THEREFORE, BE IT RESOLVED, that the Davie County Board of Commissioners hereby authorized the County Manager to work in coordination with the County Attorney, the Director of Health and Human Services and other county staff to prepare any documentation, including any letter of intent, plans, or procedures to disengage from Cardinal Innovation Healthcare as the County's LME/MCO, and ensure the consolidation of Cardinal Innovations Healthcare and Vaya Health does not perpetuate the challenges sited above by requesting Vaya Health restructure its acquired LME-MCO contacts, service structure and leadership in and around Davie County.

Adopted this the 7th day of June, 2021.

Attested to:

Terry Renegar
Chairman of the Board of Commissioners

Stacy Moyer
Clerk to the Board

