



Non-Sufficient Fund and Program Refund Policy

C. Returned Checks/Non-Sufficient Funds (NSF)

All checks returned (NSF) will be assessed a \$20.00 service fee in addition to the payment being remitted in person to the County of Davie Finance Department, 123 N. Main Street, 2nd floor, Mocksville, NC between the hours of 9:00am – 5:00pm, Monday – Friday.

D. Full Refunds

For Departmental Services: a full refund will be issued in the event of insufficient program enrollment or inclement weather for departmental programs. This includes activities planned and/or sponsored by the department. Services by Independent Contractors shall be inclusive and may vary according to terms of an agreement. A full refund may also be granted and/or approved, if the request is received seven (7) days prior to the first session or activity (especially athletic leagues) or accompanied by a physician's letter stating that the individual is incapable of participating due to physical limitations.

For Non-Departmental Services: the Department reserves the right to approve or deny requests for refunds due to inclement weather for non-departmental activities such as family picnics, athletic field reservations, room rentals, etc.. In the case of reservations for athletic fields where use may be canceled due to inclement weather, a credit for a future reservation for the same type of facility will be granted.

E. Partial Refunds

A refund, less a 30% administrative service charge, will be approved when the registrant submits a written request for a refund at least seven (7) working days before the service date for program classes, first class of an instructional session or registration period ending (especially athletic leagues).

No refund will be approved less than seven (7) days before the first session (without a physician's letter) or after the first session of any service. In the case of services for passes or memberships whereby fees are paid in advance, the balance of remaining value will be refunded less 30% from the point of request. The request must be in writing or email.

In the case of special facility rentals and athletic field rentals, there will be no refund of the facility fee (or down payment if applicable) if the cancellation is made less than fourteen (14) days prior to the reservation date. Cancellations made less than fourteen (14) days in advance provide little opportunity for rental to another party.